STIC Search Report
EIC 3600

USPTO — Scientific & Technical Information Center

TO: Jagdish Patel
Location: CP5 7A27
Art Unit: 3624
Tuesday, July 22, 2003

Case Serial Number: 09/531,571

From: Elizabeth Deal
Location: EIC 3600
PK5-Suite 804
Phone: 305-5783

elizabeth.deal@uspto.gov

Search Notes

Dear Jagdish,

Attached are the results of the above-referenced search. If you have any questions or comments, please feel free to contact me.

Libby

sira
Search and Information
Resources Administration

Set	Items	Description
S1	2175990	COMMUNICAT? OR INFORM??? OR NOTIFI? OR NOTIFY? OR APPRIS? - OR TELL OR TOLD OR IMPART? OR CONVEY? OR MESSAGE? ? OR INTERF-AC? OR UPLOAD? OR UP()LOAD?
S2	17695	(CUSTOMER? OR CONSUMER? OR PURCHASER? OR BUYER? OR SHOPPER-?)(3N)(ACCOUNT? ? OR REGISTER? ? OR RECORD? OR LOG? ? OR BANK-BOOK? OR BALANC? OR INFO OR INFORMATION OR PARTICULARS OR DATA OR DETAILS OR STATUS)
S3	5306814	CHANG? OR ADAPT? OR ALTER??? OR TRANSFORM? OR MODIF? OR VA-RY? OR VARI? OR SHIFT? OR DEVIAT? OR FLUCTUAT? OR DIFFER? OR - ADJUST? OR EDIT OR EDITING OR EDITED OR SUPERSED? OR UPDAT?
S4	937349	(3RD OR THIRD)(W)(PARTY OR PARTIES) OR AGENT? ? OR VENDOR? OR CONTRACTOR? OR PROVIDER?
S5	2013	(E OR ELECTRONIC OR ONLINE OR CYBER OR VIRTUAL? OR DIGITAL? OR INTERNET OR WEB OR WWW OR COMPUTERI?)(1W)(BILLING OR INVO-IC? OR COLLECT? OR RECEIVABLES)
S6	244	S1 AND S2 AND S3 AND S4
S7	39	S1 AND (S2(3N)S3) AND S4
S8	4	S1 AND (S4(5N)S5)
S9	89518	SELLER? OR RETAILER? OR MERCHANT? ? OR SUPPLIER? OR DEALER? ? OR DISTRIBUTOR?
S10	2030	((3RD OR THIRD)(W)(PARTY OR PARTIES) OR OUTSIDE)(2W)(VENDO-R? OR PROVIDER?) OR CONTRACTOR?
S11	25	S1 AND S9 AND S10
S12	65	(S1(5N)S10) AND (IC=G06F-017/60 OR MC= (T01-N01A2 OR T01-N-01A OR T01-J05A2B OR T01-J05A2A OR T01-J05A2 OR T01-J05A))
S13	2	((S1(5N)S3)(5N)S10) AND (IC=G06F-017/60 OR MC= (T01-N01A2 - OR T01-N01A OR T01-J05A2B OR T01-J05A2A OR T01-J05A2 OR T01-J-05A))
S14	0	(S1(10N)(S5(5N)S10)) AND (IC=G06F-017/60 OR MC=(T01-N01A2 - OR T01-N01A OR T01-J05A2B OR T01-J05A2A OR T01-J05A2 OR T01-J-05A))
S15	0	(S1(S)(S5(5N)S10)) AND (IC=G06F-017/60 OR MC=(T01-N01A2 OR T01-N01A OR T01-J05A2B OR T01-J05A2A OR T01-J05A2 OR T01-J05A-))
S16	1	S1 AND S5 AND S10 AND (IC=G06F-017/60 OR MC=(T01-N01A2 OR - T01-N01A OR T01-J05A2B OR T01-J05A2A OR T01-J05A2 OR T01-J05A-))

7/TI/1   (Item 1 from file: 350)

   Multimedia session setup method in mobile terminal, involves setting
   indicator in request message indicating that access point should function
   as communication protocol proxy for media data stream of multimedia
   session

7/TI/2   (Item 2 from file: 350)

   Differential transconductance amplifier for RF communication application,
   has feedback amplifiers and feedback current mirrors, generating feedback
   current based on reference signal and summing junction voltage,
   respectively

7/TI/3   (Item 3 from file: 350)

   Micro Electro-Mechanical System switch for, e.g. wireless communications,
   includes protective cap layer disposed over bottom electrode for
   preventing oxidation of bottom electrode

7/TI/4   (Item 4 from file: 350)

   Data communication control arrangement in mobile communication system,
   initiates filter setup in access node, such that end user controls
   reception of data packets from external packet data networks

7/TI/5   (Item 5 from file: 350)

   Packet communication system e.g. for GPRS system, has one-to-one
   correspondence between address information of service supply terminal
   that exists on external network and optimal gateway apparatus established

7/TI/6   (Item 6 from file: 350)

   Integrated circuit to map peripheral device onto address space occupied
   by Dynamic RAM selects communication protocol according to whether memory
   access occurs in first address range or second range which is subset of
   the first

7/TI/7   (Item 7 from file: 350)

   Integrated memory circuit - has array of memory cells which are arranged
   in rows and columns and outputs bytes of data on communication lines in
   response to signal provided on one of column address strobe inputs

7/TI/8   (Item 8 from file: 350)

   Integrated circuit memory - provides memory cell address data to memory
   circuit, requesting data be output on communication lines, and provides
   valid output signal which indicates that data coupled to communication
   lines has stabilised and is valid

```
File 347:JAPIO Oct 1976-2003/Mar(Updated 030703)
         (c) 2003 JPO & JAPIO
File 348:EUROPEAN PATENTS 1978-2003/Jul W02
         (c) 2003 European Patent Office
File 349:PCT FULLTEXT 1979-2002/UB=20030717,UT=20030710
         (c) 2003 WIPO/Univentio
File 350:Derwent WPIX 1963-2003/UD,UM &UP=200346
         (c) 2003   Thomson Derwent


Set      Items     Description
S1        142      AU='WILLIAMS B' OR AU='WILLIAMS B E' OR AU='WILLIAMS B E C'
S2          2      AU='WILLIAMS BILL'
S3         61      AU='WILLIAMS W' OR AU='WILLIAMS W E' OR AU='WILLIAMS WILIA-
           M'      OR AU='WILLIAMS WILLIAM'
S4          4      AU='OWENS E' OR AU='OWENS E F'
S5          0      (S1 OR S2 OR S3 OR S4) AND E(1W)BILLING
S6          0      (S1 OR S2 OR S3 OR S4) AND STATUS(1W)CHANG?
S7          8      (S1 OR S2 OR S3 OR S4) AND (NOTIFY OR COMMUNICATE)
```

7/TI,PY/1   (Item 1 from file: 347)

METHOD, SYSTEM, RECORDING MEDIUM AND DATABASE FOR INTERMEDIATING ELECTRONIC
TRANSACTION

PUBLISHED: June 07, 2002 (20020607)

7/TI,PY/2   (Item 2 from file: 347)

METHOD OF AND SYSTEM FOR INFORMATION SERVICE

PUBLISHED: October 12, 2001 (20011012)

7/TI,PY/3   (Item 3 from file: 347)

FOOD MANAGEMENT AND FOOD OBTAINING DEVICE

PUBLISHED: June 30, 2000 (20000630)

7/TI,PY/4   (Item 4 from file: 347)

TRANSACTION INFORMATION TRANSMITTING SYSTEM

PUBLISHED: April 07, 2000 (20000407)

7/TI,PY/5   (Item 5 from file: 347)

AUTOMATIC CASH TRANSACTION MACHINE

PUBLISHED: June 09, 1998 (19980609)

7/TI,PY/6   (Item 1 from file: 350)

  Information providing server for distribution of information to
  consumer from information   provider , transmits updated information
  of selected information provider to electronic mail address of consumer
Patent Family:
Patent No   Kind   Date   Applicat No   Kind   Date   Week
JP 2003141412 A   20030516 JP 2001339290   A   20011105 200341 B

7/TI,PY/7   (Item 2 from file: 350)

  Product sales order processing method over Internet using wireless
  devices, involves updating client database based on customer product
  order information received from sales agent and sending updated data to
  client
Patent Family:
Patent No   Kind   Date   Applicat No   Kind   Date   Week
US 20030009388 A1   20030109 US 2001897920   A   20010705 200334 B

7/TI,PY/8   (Item 3 from file: 350)

Banquet service agency system in internet based hall lease service, updates estimate reference data based on renewal request and forwards service data to respective service provider based on acceptance of renewed estimate

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
JP 2003044687	A	20030214	JP 2001226389	A	20010726	200331	B

7/TI,PY/9   (Item 4 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Scheduling calendar generation/customization method for business application, involves accessing database to adjust appearance and function of calender and to input and output data

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
US 20020191035	A1	20021219	US 2001884315	A	20010619	200327	B

7/TI,PY/10   (Item 5 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Online-goods dealing agency method involve verifying establishment property of dealings from minimum bid price of sellers, with respect to predetermined collection period of goods

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
JP 2003016310	A	20030117	JP 2001197807	A	20010629	200316	B

7/TI,PY/11   (Item 6 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Security agency system for financial institution, performs reference processing of processed and stored security agent information and transmits to terminal, based on received content of reference request

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
JP 2002288418	A	20021004	JP 200186258	A	20010323	200305	B

7/TI,PY/12   (Item 7 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Dynamic bandwidth provisioning method for providing broadband data transport service, involves transmitting configuration file to modem for implementing maximum data rate requested by provisioning event

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
US 20020116496	A1	20020822	US 2001268870	A	20010216	200281	B
			US 200275200	A	20020215		

7/TI,PY/13   (Item 8 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Online work order management system for use in information technology organization, notifies customers about changes in work order when vendors schedule the work based on work orders

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
US 20020111842	A1	20020815	US 2001781057	A	20010209	200281	B

7/TI,PY/14   (Item 9 from file: 350)

Purchase order tracking method used in enterprise resource planning system, involves providing third - party logistic supplier website having updateable information site accessible to buyer through web server
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
US 20020116241	A1	20020822	US 2001790060	A	20010221	200275	B

7/TI,PY/15   (Item 10 from file: 350)

Demand agent system for demanding payment of debt, e.g. public fee, telephone rate, to customer has call center which updates demand list in real time based on transferred modification information
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
JP 2002007692	A	20020111	JP 2000183282	A	20000619	200245	B

7/TI,PY/16   (Item 11 from file: 350)

Information distribution method for internet customers, involves comparing information from provider with that in customer profiles of publisher, based on which information is transmitted to customer terminal
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
WO 200223786	A2	20020321	WO 2001SE1845	A	20010831	200242	B
SE 200003206	A	20020312	SE 20003206	A	20000911	200242	
AU 200182811	A	20020326	AU 200182811	A	20010831	200251	
EP 1325439	A2	20030709	EP 2001961552	A	20010831	200345	
			WO 2001SE1845	A	20010831		

7/TI,PY/17   (Item 12 from file: 350)

Customer bank account information modification notice method involves intimating specific service providers who automatically withdraw credit from customer, about modification in customer bank account information
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
JP 2002109212	A	20020412	JP 2000295665	A	20000928	200242	B

7/TI,PY/18   (Item 13 from file: 350)

Lottery buying and selling method through Internet, involves comparing confirmed economic variable index with consumer record after preset time for prize winning condition judgment and prize allotment
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
US 20020010649	A1	20020124	US 2001898651	A	20010703	200223	B
JP 2002073879	A	20020312	JP 2001203249	A	20010704	200233	
CN 1340782	A	20020320	CN 2001120018	A	20010704	200246	
KR 2002004286	A	20020116	KR 200038025	A	20000704	200249	

7/TI,PY/19   (Item 14 from file: 350)

Communication method between first computer node with pre-stored
information and other computer nodes for e-commerce providing information
request from first node to at least one of other nodes
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
WO 200205113	A2	20020117	WO 2001GB3224	A	20010712	200221	B
AU 200176463	A	20020121	AU 200176463	A	20010712	200234	
EP 1301870	A2	20030416	EP 2001954114	A	20010712	200328	
			WO 2001GB3224	A	20010712		

7/TI,PY/20   (Item 15 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Computer implemented recurrent billing maintenance system for banks, has
process server which updates customer database of merchant, in accordance
with merchant processing request data file
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
WO 200189924	A2	20011129	WO 2001US17238	A	20010524	200206	B
US 20020004770	A1	20020110	US 2000206916	P	20000525	200208	
			US 2001865878	A	20010525		
AU 200165078	A	20011203	AU 200165078	A	20010524	200221	

7/TI,PY/21   (Item 16 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

System for listing information relating to a construction project over a
communication network in an on-line database stored at a server in order
to create project quantities
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
WO 200188740	A1	20011122	WO 2001US12525	A	20010417	200205	B
AU 200153617	A	20011126	AU 200153617	A	20010417	200222	
US 6393410	B1	20020521	US 2000570087	A	20000512	200239	

7/TI,PY/22   (Item 17 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Massively distributed processing system utilizing widely distributed
devices to process distributed project workloads using a client agent
program to process the workloads
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
WO 200173545	A2	20011004	WO 2001US10060	A	20010329	200173	B
US 20010039497	A1	20011108	US 2000538542	A	20000330	200174	
			US 2000538543	A	20000330		
			US 2000539023	A	20000330		
			US 2000539106	A	20000330		
			US 2000539107	A	20000330		
			US 2000539428	A	20000330		
			US 2000539448	A	20000330		
			US 2000602789	A	20000623		
			US 2000602803	A	20000623		
			US 2000602844	A	20000623		
			US 2000602983	A	20000623		
			US 2000603740	A	20000623		
			US 2000648832	A	20000825		
			US 2001794969	A	20010227		
AU 200164551	A	20011008	AU 200164551	A	20010329	200208	
US 20030033543	A1	20030213	US 2000538542	A	20000330	200314	
			US 2000538543	A	20000330		
			US 2000539023	A	20000330		

EKD   July 22, 2003

```
                              US 2000539106    A    20000330
                              US 2000539107    A    20000330
                              US 2000539428    A    20000330
                              US 2000539448    A    20000330
                              US 2000602740    A    20000623
                              US 2000602789    A    20000623
                              US 2000602803    A    20000623
                              US 2000602844    A    20000623
                              US 2000602983    A    20000623
                              US 2000648832    A    20000825
                              US 2002167868    A    20020612
```

7/TI,PY/23   (Item 18 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

   Customer **satisfaction** information   updating **method for rating
   businesses, involves accessing database to** update   customer
   satisfaction information **with** updated **information concerning
   specified service** provider
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
CA 2331429	A1	20010718	CA 2331429	A	20010118	200165	B
GB 2365571	A	20020220	GB 20011333	A	20010118	200213	

7/TI,PY/24   (Item 19 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

   Financial settlement procedure in communication network, **involves
   updating account payable for service** providers and account receivable
   **balances for customers based on transaction value determined for each
   transaction**
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
WO 200163530	A1	20010830	WO 2001US5723	A	20010223	200157	B
US 20010034704	A1	20011025	US 2000185180	A	20000225	200170	
			US 2001791239	A	20010221		
AU 200143230	A	20010903	AU 200143230	A	20010223	200202	
AU 200143231	A	20010903	AU 200143231	A	20010223	200202	
EP 1266323	A1	20021218	EP 2001916173	A	20010223	200301	
			WO 2001US5723	A	20010223		

7/TI,PY/25   (Item 20 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

   Contact information management system used in communication **system, has
   transferring unit that transfers contact information from database to
   another database**
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
WO 200109745	A2	20010208	WO 2000US20185	A	20000726	200139	B
AU 200063717	A	20010219	AU 200063717	A	20000726	200139	

7/TI,PY/26   (Item 21 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

   **Card-based system for electronically transferring funds in real time
   using Internet-based zero intrinsic value smart card has** vendor **account
   database and customer account database**
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
CA 2310151	A1	20001202	CA 2310151	A	20000530	200137	B
US 20030080186	A1	20030501	US 99137784	P	19990602	200331	

                        EKD   July 22, 2003

```
                       US 2000580940  A   20000530
                       US 2002260445  A   20020927


  7/TI,PY/27      (Item 22 from file: 350)
DIALOG(R)File 350:(c) 2003  Thomson Derwent. All rts. reserv.

  Business accounts managing method using  communication  network, involves
  allowing financial consultant to employ client process to access one or
  more accounts in database if consultant has access right for accounts
Patent Family:
Patent No     Kind   Date    Applicat No    Kind   Date      Week
WO 200077707  A1   20001221  WO 2000US16133  A    20000612  200115  B
AU 200054833  A    20010102  AU 200054833    A    20000612  200121


  7/TI,PY/28      (Item 23 from file: 350)
DIALOG(R)File 350:(c) 2003  Thomson Derwent. All rts. reserv.

  Integrated trade supporting solution, involves automatically changing
  home page and web catalog built up by web site automatic creation system
  if  buyer  or  vendor   information  is  changed
Patent Family:
Patent No     Kind   Date    Applicat No    Kind   Date      Week
KR 2000030235  A   20000605  KR 20006878     A    20000214  200114  B
WO 200159681  A1   20010816  WO 2001KR212    A    20010214  200160
AU 200136132  A    20010820  AU 200136132    A    20010214  200175


  7/TI,PY/29      (Item 24 from file: 350)
DIALOG(R)File 350:(c) 2003  Thomson Derwent. All rts. reserv.

  Communication  network for accessing wide area internetwork via switched
  telephone network, redirects call from premises terminals to first group
  of numbers, to second group of numbers
Patent Family:
Patent No     Kind   Date    Applicat No    Kind   Date      Week
US 6084892    A    20000704  US 97815363     A    19970311  200044  B
                            US 97816229     A    19970312


  7/TI,PY/30      (Item 25 from file: 350)
DIALOG(R)File 350:(c) 2003  Thomson Derwent. All rts. reserv.

  Redundant video alarm monitoring system has data link for linking
  customer databases so that customer database of one of alarm processors
  is updated when alarm call is routed to other alarm processor
Patent Family:
Patent No     Kind   Date    Applicat No    Kind   Date      Week
US 6038289    A    20000314  US 96712980     A    19960912  200021  B
                            US 98132972     A    19980812


  7/TI,PY/31      (Item 26 from file: 350)
DIALOG(R)File 350:(c) 2003  Thomson Derwent. All rts. reserv.

  Product information displaying method in electronic catalog system
  involves integrating constant data stored in memory of remote computer
  with variable data received from main computer
Patent Family:
Patent No     Kind   Date    Applicat No    Kind   Date      Week
US 6029142    A    20000222  US 92866867     A    19920410  200018  B
                            US 95460913     A    19950605
                            US 9888349      A    19980601
```

7/TI,PY/32   (Item 27 from file: 350)

   Message **format conversion apparatus for data conversion and load**
   balancing in computer network
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
WO 9944155	A2	19990902	WO 99US4070	A	19990225	199945	B
AU 9927881	A	19990915	AU 9927881	A	19990225	200004	
US 6330617	B1	20011211	US 9831671	A	19980227	200204	
JP 2002505482	W	20020219	WO 99US4070	A	19990225	200216	
			JP 2000533836	A	19990225		
US 6470394	B1	20021022	US 9831671	A	19980227	200273	
			US 2000686998	A	20001012		

7/TI,PY/33   (Item 28 from file: 350)

   Insurance registering system for communicating **insurance** agent
   transactions to home office
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
US 5903873	A	19990511	US 96658821	A	19960531	199929	B

7/TI,PY/34   (Item 29 from file: 350)

   Service provider interfacing **apparatus for CDMA system**
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
US 5884157	A	19990316	US 96692289	A	19960802	199920	B

7/TI,PY/35   (Item 30 from file: 350)

   Inventory tracking method which dynamically responds to institutional
   needs - determining if selected dispensed item has been sufficiently
   depleted to require replenishing and calculating number of units to be
   reordered before transmitting request to vendor
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
US 5611051	A	19970311	US 93155175	A	19931122	199716	B
			US 95468134	A	19950606		

7/TI,PY/36   (Item 31 from file: 350)

   Automatic calling or telemarketing system - allows linking of recorded
   on-line voice information with simultaneously entered and/or previously
   stored text records and provides for verification of text records w.r.t.
   recorded voice information
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
US 5533103	A	19960702	US 94234484	A	19940428	199632	B
			US 95473941	A	19950607		

7/TI,PY/37   (Item 32 from file: 350)

   Electronic bill payment system - uses bill payment network through which
   participating customers pay bills to universally identified billers using

agreed set of protocols

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
WO 9512859	A1	19950511	WO 94US11890	A	19941018	199524	B
AU 9480984	A	19950523	AU 9480984	A	19941018	199535	
US 5465206	A	19951107	US 93146515	A	19931101	199550	
NO 9601707	A	19960625	WO 94US11890	A	19941018	199636	
			NO 961707	A	19960429		
EP 727072	A1	19960821	EP 94931408	A	19941018	199638	
			WO 94US11890	A	19941018		
BR 9407964	A	19961203	BR 947964	A	19941018	199703	
			WO 94US11890	A	19941018		
HU 74351	T	19961230	WO 94US11890	A	19941018	199714	
			HU 961130	A	19941018		
NZ 275027	A	19970424	NZ 275027	A	19941018	199723	
			WO 94US11890	A	19941018		
JP 9504634	W	19970506	WO 94US11890	A	19941018	199728	
			JP 95513242	A	19941018		
AU 686270	B	19980205	AU 9480984	A	19941018	199813	
US 5465206	B1	19980421	US 93146515	A	19931101	199823	
CA 2175473	C	19990831	CA 2175473	A	19941018	200002	
			WO 94US11890	A	19941018		
SG 69116	A1	19991221	SG 967551	A	19941018	200006	
US 6032133	A	20000229	US 93146515	A	19931101	200018	
			US 95552586	A	19951103		
KR 237935	B1	20000115	WO 94US11890	A	19941018	200114	
			KR 96702252	A	19960501		
HU 219257	B	20010328	WO 94US11890	A	19941018	200124	
			HU 961130	A	19941018		
US 6408284	B1	20020618	US 93146515	A	19931101	200244	
			US 95552586	A	19951103		
			US 99330929	A	19990611		

7/TI,PY/38   (Item 33 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Telephony system for providing ANI and DNIS - has trunk adaptor receive ANI or DNIS from network and provides ANI or DNIS to host processor via VRU

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
EP 431748	A	19910612	EP 90311895	A	19901030	199124	B
JP 3160859	A	19910710	JP 90292241	A	19901031	199134	
US 5103449	A	19920407	US 89432133	A	19891103	199217	
EP 431748	A3	19920603	EP 90311895	A	19901030	199332	
EP 431748	B1	19951227	EP 90311895	A	19901030	199605	
DE 69024470	E	19960208	DE 624470	A	19901030	199611	
			EP 90311895	A	19901030		

7/TI,PY/39   (Item 34 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Data retrieval from encrypted files requiring authorisation - using encryption key enabling data retrieval and authenticated credit signal limiting amount of data to be removed from files

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
WO 8802202	A	19880324	WO 87US2301	A	19870908	198813	B
AU 8780247	A	19880407				198827	
EP 282570	A	19880921	EP 87906513	A	19870908	198838	
NO 8802023	A	19880829				198840	
DK 8802547	A	19880509				198844	
JP 1501274	W	19890427	JP 87505888	A	19870908	198923	
US 4932055	A	19900605	US 86905775	A	19860910	199026	

AU 9056802	A	19900927					199046
US 5010571	A	19910423	US 86905775	A	19860910	199120
CA 1296104	C	19920218					199214
EP 282570	B1	19940622	EP 87906513	A	19870908	199424
			WO 87US2301	A	19870908	
DE 3750131	G	19940728	DE 3750131	A	19870908	199429
			EP 87906513	A	19870908	
			WO 87US2301	A	19870908	
NO 302209	B1	19980202	WO 87US2301	A	19870908	199812
			NO 882023	A	19880509	

EKD   July 22, 2003

7/3,K/26   (Item 21 from file: 350)

013859853   **Image available**
WPI Acc No: 2001-344065/200137
XRPX Acc No: N01-249207
   **Card-based system for electronically transferring funds in real time
   using Internet-based zero intrinsic value smart card has vendor account
   database and customer account database**
Patent Assignee: MCDONALD I (MCDO-I); SCHNEIDER Y (SCHN-I)
Inventor: MCDONALD I; SCHNEIDER Y
Number of Countries: 002 Number of Patents: 002
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
CA 2310151	A1	20001202	CA 2310151	A	20000530	200137	B
US 20030080186	A1	20030501	US 99137784	P	19990602	200331	
			US 2000580940	A	20000530		
			US 2002260445	A	20020927		

Priority Applications (No Type Date): US 99137784 P 19990602; US 2000580940
   A 20000530; US 2002260445 A 20020927
Patent Details:

Patent No	Kind Lan Pg	Main IPC	Filing Notes
CA 2310151	A1 E 104	G07F-019/00	
US 20030080186	A1	G06K-005/00	Provisional application US 99137784

                    CIP of application US 2000580940

... **electronically transferring funds in real time using Internet-based
   zero intrinsic value smart card has vendor account database and
   customer account database**

Abstract (Basic):
...   A system control center maintains a **vendor** account database
   and a customer account database (CADB). The latter associates each
   customer account number...

...unique customer account number, for storing the sub-account credit
   balance corresponding to the specified **vendor** . The CADB also receives
   the customer transaction data transmitted by the merchant terminal, for
   adjusting the **customer** sub **account** value up or down in response
   to the customer transaction data.
...   a block diagram illustrating the interconnections between the
   system control center and specified vehicle data **communications**
   elements...

7/3,K/28   (Item 23 from file: 350)

013648529   **Image available**
WPI Acc No: 2001-132741/200114
XRPX Acc No: N01-398675
   **Integrated trade supporting solution, involves automatically changing
   home page and web catalog built up by web site automatic creation system
   if buyer or vendor information is changed**
Patent Assignee: CHAOS TRADE INT INC (CHAO-N); CHAOSTRADE INT INC (CHAO-N)
Inventor: KIM W B; KIM W
Number of Countries: 094 Number of Patents: 003
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
KR 2000030235	A	20000605	KR 20006878	A	20000214	200114	B
WO 200159681	A1	20010816	WO 2001KR212	A	20010214	200160	
AU 200136132	A	20010820	AU 200136132	A	20010214	200175	

                    EKD   July 22, 2003

Priority Applications (No Type Date): KR 20006878 A 20000214
Patent Details:
Patent No   Kind Lan Pg   Main IPC   Filing Notes
KR 2000030235 A   G06F-019/00
WO 200159681   A1 E 30 G06F-019/00
    Designated States (National): AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA
    CH CN CR CU CZ DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP
    KE KG KP KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO
    RU SD SE SG SI SK SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW
    Designated States (Regional): AT BE CH CY DE DK EA ES FI FR GB GH GM GR
    IE IT KE LS LU MC MW MZ NL OA PT SD SE SL SZ TR TZ UG ZW
AU 200136132   A   G06F-019/00   Based on patent WO 200159681

... **changing home page and web catalog built up by web site automatic
   creation system if** buyer **or** vendor   information **is** changed

Abstract (Basic):
...   A buyer or **vendor** uses the Internet trade automatic
   transaction system (10) in the manager's server to view...
...   If the buyer or **vendor** wants to add some information to,
   modify or delete the merchandise or company information, the buyer or
   vendor certified through the buyer certification system (50) or the
   vendor certification system (40) changes any of his/her information
   directly by using the remote data...

...web catalog built up by the web site automatic creation system is
   automatically changed upon **change** of the **buyer** or **vendor**
   information .
       . . .

...business process from any initial inquiry until success in transactions
   between the buyer and the **vendor** on the computer **communication**
   network is maximized. Enables the user to access the web site at
   his/her office...

...information depending upon the market conditions. Enables various
   business data to be shared on the **communications** network by
   industrial fields and business categories...

... **Vendor** certification system (40

 7/3,K/29   (Item 24 from file: 350)
DIALOG(R)File 350:Derwent WPIX
(c) 2003 Thomson Derwent. All rts. reserv.

013326212   **Image available**
WPI Acc No: 2000-498151/200044
XRPX Acc No: N00-369183
    Communication **network for accessing wide area internetwork via switched
    telephone network, redirects call from premises terminals to first group
    of numbers, to second group of numbers**
Patent Assignee: BELL ATLANTIC NETWORKS SERVICES INC (BELL-N)
Inventor: BENASH R; D'ANDREA K P
Number of Countries: 001 Number of Patents: 001
Patent Family:
Patent No   Kind   Date   Applicat No   Kind   Date   Week
US 6084892   A   20000704 US 97815363   A   19970311 200044 B
                               US 97816229   A   19970312

Priority Applications (No Type Date): US 97816229 A 19970312; US 97815363 A
   19970311
Patent Details:
Patent No Kind Lan Pg   Main IPC   Filing Notes
US 6084892   A   29 H04L-012/66   CIP of application US 97815363

                        EKD   July 22, 2003

Communication network for accessing wide area internetwork via switched
telephone network, redirects call from premises terminals...

Abstract (Basic):
...   A trigger is actuated based on conditions specified by
    internetwork service **providers** (62,64,66). When the trigger is
    actuated, a call from premises terminals (14,15...

...numbers, for establishing link between terminals and access servers and
    gateway router (22) to service **providers** .
...   INDEPENDENT CLAIM is also included for a method for providing
    alternate access to internetwork service **providers** .
        ...

...Permits **customers** to access **information** through variety of
    communication facilities offering service at multiple selectable
    speeds of access and different types of connectivity. Offers...

...Internetwork service **providers** (62,64,66
Title Terms: **COMMUNICATE** ;

 7/3,K/32   (Item 27 from file: 350)
DIALOG(R)File 350:Derwent WPIX
(c) 2003 Thomson Derwent. All rts. reserv.

012734556   **Image available**
WPI Acc No: 1999-540673/199945
XRPX Acc No: N99-400733
    Message **format conversion apparatus for data conversion and load
    balancing in computer network**
Patent Assignee: SABRE GROUP INC (SABR-N); SABRE INC (SABR-N)
Inventor: AKSHAYAKUMAR S; BAMFORTH J; BUCKLEY K; HUBER G; KARRA S; SHENOY A
    ; THORPE K P
Number of Countries: 084   Number of Patents: 005
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
WO 9944155	A2	19990902	WO 99US4070	A	19990225	199945	B
AU 9927881	A	19990915	AU 9927881	A	19990225	200004	
US 6330617	B1	20011211	US 9831671	A	19980227	200204	
JP 2002505482	W	20020219	WO 99US4070	A	19990225	200216	
			JP 2000533836	A	19990225		
US 6470394	B1	20021022	US 9831671	A	19980227	200273	
			US 2000686998	A	20001012		

Priority Applications (No Type Date): US 9831671 A 19980227; US 2000686998
    A 20001012
Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
WO 9944155	A2	E	35	G06F-017/30	

    Designated States (National): AL AM AT AU AZ BA BB BG BR BY CA CH CN CU
    CZ DE DK EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC
    LK LR LS LT LU LV MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL
    TJ TM TR TT UA UG UZ VN YU ZW
    Designated States (Regional): AT BE CH CY DE DK EA ES FI FR GB GH GM GR
    IE IT KE LS LU MC MW NL OA PT SD SE SL SZ UG ZW

AU 9927881	A			G06F-017/30	Based on patent WO 9944155
US 6330617	B1			G06F-015/16	
JP 2002505482	W		39	G06F-013/00	Based on patent WO 9944155
US 6470394	B1			G06F-013/00	Div ex application US 9831671

    Message **format conversion apparatus for data conversion and load
    balancing in computer network**

Abstract (Basic):

Data in a variable field **message** is converted to a fixed
format **message** . The variable field **message** has a varying length and
fields of varying types of data. The corresponding fixed format
message has fields of fixed data type and length, which facilitates
parsing and processing of data from the **variable** field **message** .
Customers for the **data** conversion or other processing are load
balanced among multiple servers sharing load level information.
...   INDEPENDENT CLAIMS are included for; a system for converting a
variable field **message** into a fixed format **message** ; a computer
implemented **message** format conversion method; an apparatus for load
balancing of processing provided by multiple server machines
interfaced with a client; a method for load balancing of processing
provided by multiple server machines **interfaced** with a client...

...load balancing between machines in a computer network in computer
reservation system e.g. travel **agents** and booking airline
reservations or hotel reservations etc...

...Provides for computer-implemented **message** format conversion...

...Travel **agent** machines (114,115...

...Service **provider** machines (124,125...
Title Terms: **MESSAGE** ;

 7/3,K/34   (Item 29 from file: 350)
DIALOG(R)File 350:Derwent WPIX
(c) 2003 Thomson Derwent. All rts. reserv.

012436453 **Image available**
WPI Acc No: 1999-242561/199920
XRPX Acc No: N99-180412
   Service provider   interfacing **apparatus for CDMA system**
Patent Assignee: QUALCOMM INC (QUAL-N)
Inventor: KARMI G
Number of Countries: 001 Number of Patents: 001
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
US 5884157	A	19990316	US 96692289	A	19960802	199920	B

Priority Applications (No Type Date): US 96692289 A 19960802
Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
US 5884157	A		6	H04M-015/00	

   Service provider   interfacing **apparatus for CDMA system**

Abstract (Basic):
...   A home location register (HLR) **interface** facility is provided
in between HLR (102) and **different customer** service databases. The
register has a data record that includes information about subscriber
necessary to couple with a standardized protocol. A general **interface**
(104) coupled to register receives database information in different
protocols and translates it to standardized...
...   Data is provided from base station (112) to mobile switching
center (MSC) (44) through wireline **communications** HLR (46) and MSC
communicates using standardized messaging protocol...

...For subscriber billing in CDMA based cellular telephone **communication**
system...

...Resolves association between subscriber's number and identity of
secondary source **provider** by generated **interface** facility, for
billing purpose...

...The figure shows block diagram of connection of primary service
   provider marketing facilities, to secondary service **providers** .
       . . .

...General **interface** (104
Technology Focus:
...   INDUSTRIAL STANDARD - Standardized protocols used for
   communication between HLR and MSC is described in TIA standard IS-41.
...Title Terms: **INTERFACE ;**

 7/3,K/37   (Item 32 from file: 350)
DIALOG(R)File 350:Derwent WPIX
(c) 2003 Thomson Derwent. All rts. reserv.

010284648   **Image available**
WPI Acc No: 1995-185907/199524
Related WPI Acc No: 1997-179511; 1999-404059
XRPX Acc No: N95-145555
   **Electronic bill payment system - uses bill payment network through which
   participating customers pay bills to universally identified billers using
   agreed set of protocols**
Patent Assignee: VISA INT SERVICE ASSOC (VISA-N); VISA INT (VISA-N)
Inventor: HILT J J; HODGES R; PARDUE S W; POWAR W L
Number of Countries: 061 Number of Patents: 017
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
WO 9512859	A1	19950511	WO 94US11890	A	19941018	199524	B
AU 9480984	A	19950523	AU 9480984	A	19941018	199535	
US 5465206	A	19951107	US 93146515	A	19931101	199550	
NO 9601707	A	19960625	WO 94US11890	A	19941018	199636	
			NO 961707	A	19960429		
EP 727072	A1	19960821	EP 94931408	A	19941018	199638	
			WO 94US11890	A	19941018		
BR 9407964	A	19961203	BR 947964	A	19941018	199703	
			WO 94US11890	A	19941018		
HU 74351	T	19961230	WO 94US11890	A	19941018	199714	
			HU 961130	A	19941018		
NZ 275027	A	19970424	NZ 275027	A	19941018	199723	
			WO 94US11890	A	19941018		
JP 9504634	W	19970506	WO 94US11890	A	19941018	199728	
			JP 95513242	A	19941018		
AU 686270	B	19980205	AU 9480984	A	19941018	199813	
US 5465206	B1	19980421	US 93146515	A	19931101	199823	
CA 2175473	C	19990831	CA 2175473	A	19941018	200002	
			WO 94US11890	A	19941018		
SG 69116	A1	19991221	SG 967551	A	19941018	200006	
US 6032133	A	20000229	US 93146515	A	19931101	200018	
			US 95552586	A	19951103		
KR 237935	B1	20000115	WO 94US11890	A	19941018	200114	
			KR 96702252	A	19960501		
HU 219257	B	20010328	WO 94US11890	A	19941018	200124	
			HU 961130	A	19941018		
US 6408284	B1	20020618	US 93146515	A	19931101	200244	
			US 95552586	A	19951103		
			US 99330929	A	19990611		

Priority Applications (No Type Date): US 93146515 A 19931101; US 95552586 A
   19951103; US 99330929 A 19990611
Patent Details:
Patent No Kind Lan Pg   Main IPC   Filing Notes
WO 9512859   A1 E 58 G06F-157/00
   Designated States (National): AM AT AU BB BG BR BY CA CH CN CZ DE DK EE
   ES FI GB GE HU JP KE KG KP KR KZ LK LR LT LU LV MD MG MN MW NL NO NZ PL
   PT RO RU SD SE SI SK TJ TT UA UZ VN
   Designated States (Regional): AT BE CH DE DK ES FR GB GR IE IT KE LU MC

                    EKD   July 22, 2003

```
     MW NL OA PT SD SE SZ
AU 9480984    A        G06F-019/00    Based on patent WO 9512859
US 5465206    A     27 G06F-157/00
NO 9601707    A        G06F-017/00
EP 727072     A1 E  58 G06F-017/60    Based on patent WO 9512859
     Designated States (Regional): AT BE CH DE DK ES FR GB GR IE IT LI LU MC
     NL PT SE
BR 9407964    A        G06F-157/00    Based on patent WO 9512859
HU 74351      T        G06F-019/00    Based on patent WO 9512859
NZ 275027     A        G06F-017/60    Based on patent WO 9512859
JP 9504634    W     62 G06F-019/00    Based on patent WO 9512859
AU 686270     B        G06F-017/60    Previous Publ. patent AU 9480984
                                      Based on patent WO 9512859

US 5465206    B1     2 G06F-157/00
CA 2175473    C  E     G06F-017/60    Based on patent WO 9512859
SG 69116      A1       G06F-157:00
US 6032133    A        G06F-017/60    Cont of application US 93146515
                                      Cont of patent US 5465206

KR 237935     B1       G06F-017/60
HU 219257     B        G06F-019/00    Previous Publ. patent HU 74351
                                      Based on patent WO 9512859
US 6408284    B1       G06F-017/60    Cont of application US 93146515
                                      Cont of application US 95552586
                                      Cont of patent US 5465206
                                      Cont of patent US 6032133
```

...Abstract (Basic): elements. The system operates using an agreed set of
   protocols which include data exchange and **message** protocols as well
   as operating regulations which bind and direct the activities of the
   participants...

...USE/ADVANTAGE - Allows customer to direct their bank, **agent** of their
   bank, or non-bank bill pay service bureau to pay amounts owed to
   merchants, service **providers** and other billers who bill customers for
   amounts owed...
...Abstract (Equivalent): data packet and provides the biller data in a
   form used by the biller to **update** the **consumer** -biller **account** to
   reflect a credit based on to the payment amount...

7/3,K/39   (Item 34 from file: 350)
DIALOG(R)File 350:Derwent WPIX
(c) 2003 Thomson Derwent. All rts. reserv.

007458019   **Image available**
WPI Acc No: 1988-091953/198813
XRPX Acc No: N88-069462
   **Data retrieval from encrypted files requiring authorisation - using
   encryption key enabling data retrieval and authenticated credit signal
   limiting amount of data to be removed from files**
Patent Assignee: TITAN LINKABIT CORP (TITA-N); TITAN LINKAGE & CABLE
   (TITA-N); CABLE HOME COMMUNICATION CORP (CABL-N); TITAN CORP (TITA-N);
   CABLE/HOME COMMUNIC CORP (CABL-N); M/A-COM GOVERNMENT (MACO-N);
   CABLE/HOME COMMUNICATION CORP (CABL-N)
Inventor: KATZNELSON R D
Number of Countries: 017 Number of Patents: 013
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
WO 8802202	A	19880324	WO 87US2301	A	19870908	198813	B
AU 8780247	A	19880407				198827	
EP 282570	A	19880921	EP 87906513	A	19870908	198838	
NO 8802023	A	19880829				198840	
DK 8802547	A	19880509				198844	
JP 1501274	W	19890427	JP 87505888	A	19870908	198923	
US 4932055	A	19900605	US 86905775	A	19860910	199026	
AU 9056802	A	19900927				199046	

EKD   July 22, 2003

```
US 5010571    A    19910423  US 86905775    A    19860910  199120
CA 1296104     C    19920218                                199214
EP 282570      B1   19940622  EP 87906513    A    19870908  199424
                             WO 87US2301    A    19870908
DE 3750131     G    19940728  DE 3750131     A    19870908  199429
                             EP 87906513    A    19870908
                             WO 87US2301    A    19870908
NO 302209      B1   19980202  WO 87US2301    A    19870908  199812
                             NO 882023      A    19880509
```

Priority Applications (No Type Date): US 86905775 A 19860910
Patent Details:

```
Patent No   Kind Lan Pg   Main IPC     Filing Notes
WO 8802202    A   E   42
   Designated States (National): AU DK JP NO
   Designated States (Regional): AT BE CH DE FR GB IT LU NL SE
EP 282570     A   E
   Designated States (Regional): AT BE CH DE FR GB IT LI LU NL SE
US 4932055    A       1
US 5010571    A       14
EP 282570     B1  E   25  H04L-009/00   Based on patent WO 8802202
   Designated States (Regional): AT BE CH DE FR GB IT LI LU NL SE
DE 3750131    G           H04L-009/00   Based on patent EP 282570
                                        Based on patent WO 8802202
NO 302209     B1          H04L-009/32   Previous Publ. patent NO 8802023
```

...Abstract (Equivalent): amount of data to be retrieved from the files.
   The encryption key is encrypted for **communication** to the customer
   terminals in unique unit keys that are stored in the respective
   customer...

...retrieved from files is provided to the authorisation terminal. The
   memory includes data files of **different data vendors** . The
   customer terminal separately **records** the retrieval of data from the
   files of the different **vendors** . USE - For retrieval of data from
   CD-ROM memory containing encrypted data files from which...

8/TI,PY/1   (Item 1 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

  Sports commemorator for displaying sports-related object e.g. golf ball,
  has forward and rearward interfaces that secure cover and layer when
  object or picture is displayed on forward portion
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
US 20020108286	A1	20020815	US 2001783366	A	20010214	200269	B

8/TI,PY/2   (Item 2 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

  Method for registered security owners and owners of bearer securities to
  take remote decisions, comprises use of Internet with collecting
  agent , central financial establishment, bank and trustee
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
WO 200237204	A2	20020510	WO 2001FR3424	A	20011106	200245	B
FR 2816424	A1	20020510	FR 200014161	A	20001106	200245	
AU 200223754	A	20020515	AU 200223754	A	20011106	200258	
FR 2821189	A1	20020823	FR 20012251	A	20010220	200263	

8/TI,PY/3   (Item 3 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

  Transaction validation system e.g. for shipment transaction, processes
  transaction information by determining whether information satisfies
  profile of authorized users and generates information for auditing
  transaction
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
WO 200171603	A2	20010927	WO 2001US40316	A	20010316	200211	B
AU 200151721	A	20011003	AU 200151721	A	20010316	200211	

8/TI,PY/4   (Item 4 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

  Accounting data routing system for use in Internet, includes electronic
  billing exchange which permits customer service providers to access
  any billing service provider to obtain billing information
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
WO 200042551	A2	20000720	WO 2000US624	A	20000111	200046	B
AU 200025004	A	20000801	AU 200025004	A	20000111	200054	
CN 1343338	A	20020403	CN 2000804971	A	20000111	200247	
EP 1224582	A2	20020724	EP 2000903227	A	20000111	200256	
			WO 2000US624	A	20000111		
JP 2003502721	W	20030121	JP 2000594058	A	20000111	200308	
			WO 2000US624	A	20000111		

DIALOG(R)File 350:Derwent WPIX

013342724   **Image available**
WPI Acc No: 2000-514663/200046
XRPX Acc No: N00-380402
Accounting data routing system for use in Internet, includes electronic
  billing exchange which permits customer service providers **to access**
  any billing service provider to obtain billing information
Patent Assignee: CHASE MANHATTAN BANK (CHAS-N)
Inventor: BRACO R A; FEINBERG L A; FELIX J Y; LAWTON K V; MACARTHUR C;
  RYKOWSKY W
Number of Countries: 090 Number of Patents: 005
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
WO 200042551	A2	20000720	WO 2000US624	A	20000111	200046	B
AU 200025004	A	20000801	AU 200025004	A	20000111	200054	
CN 1343338	A	20020403	CN 2000804971	A	20000111	200247	
EP 1224582	A2	20020724	EP 2000903227	A	20000111	200256	
			WO 2000US624	A	20000111		
JP 2003502721	W	20030121	JP 2000594058	A	20000111	200308	
			WO 2000US624	A	20000111		

Priority Applications (No Type Date): US 99241043 A 19990201; US 99115925 P
  19990114
Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
WO 200042551	A2	E	37	G06F-017/60	

    Designated States (National): AE AL AM AT AU AZ BA BB BG BR BY CA CH CN
    CR CU CZ DE DK DM EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP
    KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX NO NZ PL PT RO RU SD SE
    SG SI SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW
    Designated States (Regional): AT BE CH CY DE DK EA ES FI FR GB GH GM GR
    IE IT KE LS LU MC MW NL OA PT SD SE SL SZ TZ UG ZW

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
AU 200025004	A			G06F-017/60	Based on patent WO 200042551
CN 1343338	A			G06F-017/60	
EP 1224582	A2	E		G06F-017/60	Based on patent WO 200042551

    Designated States (Regional): AT BE CH CY DE DK ES FI FR GB GR IE IT LI
    LU MC NL PT SE

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
JP 2003502721	W		35	G06F-017/60	Based on patent WO 200042551

Abstract (Basic):
...   Billing service providers (12,22) and customer service providers
  (14,24) **communicate** about data from respective billing parties (16)
  to customers (18). An electronic billing exchange (50) **communicates**
  with the service providers to enable access of the billing service
  providers by any of...

11/TI,PY/1   (Item 1 from file: 347)

CONSTRUCTION SUPPORT DEVICE

PUBLISHED: November 22, 2002 (20021122)

11/TI,PY/2   (Item 2 from file: 347)

DAM REFUSE REMOVAL SUPPORT DEVICE

PUBLISHED: July 05, 2002 (20020705)

11/TI,PY/3   (Item 3 from file: 347)

COMMODITY INFORMATION PROVIDING SYSTEM, COMMODITY INFORMATION PROVIDING
METHOD AND COMPUTER-READABLE STORAGE MEDIUM

PUBLISHED: June 14, 2002 (20020614)

11/TI,PY/4   (Item 4 from file: 347)

SYSTEM AND METHOD FOR PURCHASE

PUBLISHED: March 22, 2002 (20020322)

11/TI,PY/5   (Item 5 from file: 347)

PATENT ON COMMODITY ORDERING/PURCHASING METHOD FOR ELECTRONIC COMMERCE
UTILIZING   TELEPHONE   LINE AND CELLULAR PHONE OR THE LIKE, AND ITS
LIQUIDATION SYSTEM

PUBLISHED: February 20, 2002 (20020220)

11/TI,PY/6   (Item 6 from file: 347)

ON-VEHICLE **COMMUNICATION** DEVICE, AND **COMMUNICATION** SYSTEM

PUBLISHED: October 16, 2001 (20011016)

11/TI,PY/7   (Item 7 from file: 347)

ASSET TRANSACTION METHOD

PUBLISHED: November 14, 2000 (20001114)

11/TI,PY/8   (Item 8 from file: 347)

CONTRACT INFORMATION RECEIVER

PUBLISHED: October 25, 1990 (19901025)

EKD   July 22, 2003

11/TI,PY/9   (Item 9 from file: 347)

CABLE TV SERVICE SYSTEM

PUBLISHED: February 15, 1986 (19860215)

11/TI,PY/10   (Item 10 from file: 347)

PAY TELECASTING SYSTEM

PUBLISHED:·   August 13, 1982 (19820813)

11/TI,PY/11   (Item 1 from file: 350)

   Network-based insurance claim processing method involves providing
   selected supplier with claim data file access for electronically
   attaching documents related to completed tasks
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
US 20030028404	A1	20030206	US 2001286976·	P	20010430	200339	B
			US 2002134448	A	20020430		

11/TI,PY/12   (Item 2 from file: 350)

   Business application software navigation method, involves simultaneously
   displaying icons representing specific categories, to access information
   contained in software application or database
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
US 20020186254	A1	20021212	US 2001878577	A	20010611	200330	B
WO 2002101591	A1	20021219	WO 2002US17306	A	20020603	200330	

11/TI,PY/13   (Item 3 from file: 350)

   Integrated manufacturing system for manufacturing, e.g. t-shirts,
   comprises web application server, manufacturing application, computer
   network, and supplier facility
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
WO 200316609	A2	20030227	WO 2002US26588	A	20020821	200324	B
US 20030125972	A1	20030703	US 2001313879	P	20010821	200345	
			US 2002389209	P	20020614		
			US 2002224877	A	20020821		

11/TI,PY/14   (Item 4 from file: 350)

   Network-based tender system for preparation and posting of tender
   documents and submission of tenders, uses a network to communicate
   large amounts of data and to generate requests for quotations for goods
   and services
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
WO 200288867	A2	20021107	WO 2001SG71	A	20010426	200280	B

11/TI,PY/15   (Item 5 from file: 350)

Project information distribution method e.g. for construction plans,
involves permitting subscribers to access specific project information in
server based on registration
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
US 20020087617	A1	20020704	US 2000752048	A	20001229	200271	B

11/TI,PY/16   (Item 6 from file: 350)

Computer implemented transaction processing e.g. for e-commerce, includes
receiving at a server computer from a client computer transaction data
that includes product identifier, testing identified product and storing
the results
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
EP 1154362	A1	20011114	EP 2001201591	A	20010502	200207	B
AU 200143741	A	20011115	AU 200143741	A	20010507	200207	
CA 2344557	A1	20011108	CA 2344557	A	20010503	200207	
NO 200102252	A	20011109	NO 20012252	A	20010507	200207	
NZ 511441	A	20011130	NZ 511441	A	20010501	200207	
BR 200101804	A	20011218	BR 20011804	A	20010508	200209	
JP 2002049804	A	20020215	JP 2001137390	A	20010508	200215	
CN 1323011	A	20011121	CN 2001119225	A	20010508	200218	
KR 2002007982	A	20020129	KR 200124550	A	20010507	200253	
ZA 200103529	A	20020828	ZA 20013529	A	20010502	200264	
TW 501042	A	20020901	TW 2001110985	A	20010511	200334	

11/TI,PY/17   (Item 7 from file: 350)

System for listing information relating to a construction project over a
communication network in an on-line database stored at a server in order
to create project quantities
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
WO 200188740	A1	20011122	WO 2001US12525	A	20010417	200205	B
AU 200153617	A	20011126	AU 200153617	A	20010417	200222	
US 6393410	B1	20020521	US 2000570087	A	20000512	200239	

11/TI,PY/18   (Item 8 from file: 350)

Transportation contract negotiation system for Internet applications,
accesses and reviews database and submits their bids for transportation
lanes through computer network
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
WO 200157614	A2	20010809	WO 2001US3251	A	20010201	200158	B
AU 200136609	A	20010814	AU 200136609	A	20010201	200173	
US 20010047284	A1	20011129	US 2000178919	A	20000201	200202	
			US 2001775265	A	20010201		

11/TI,PY/19   (Item 9 from file: 350)

Electronic commerce logistics management system sends notification of
shipment to provider and customer in response to selected carriers used

EKD   July 22, 2003

in transporting product from provider to customer
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
WO 200113261	A1	20010222	WO 2000US22572	A	20000817	200143	B
AU 200069123	A	20010313	AU 200069123	A	20000817	200143	

11/TI,PY/20   (Item 10 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

   Network based human resources service portal apparatus for web-based
   professional service providers, manages and records transactions in
   external suppliers , recruiters, job and resume bulletin boards on web
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
WO 200103034	A1	20010111	WO 2000US17948	A	20000629	200138	B
AU 200062020	A	20010122	AU 200062020	A	20000629	200138	
EP 1198772	A1	20020424	EP 2000948541	A	20000629	200235	
			WO 2000US17948	A	20000629		
JP 2003504733	W	20030204	WO 2000US17948	A	20000629	200320	
			JP 2001508750	A	20000629		

11/TI,PY/21   (Item 11 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

   Order placement for building construction materials, by entering job
   identification information into ordering program which displays selected
   construction phase specific categorization table
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
US 6134557	A	20001017	US 98197191	A	19981120	200115	B

11/TI,PY/22   (Item 12 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

   Automatic internet transactions clearing system has funds controller for
   making payments from funds received from parties in accordance with
   payment directions set by clearing operator
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
WO 200057337	A1	20000928	WO 2000US8284	A	20000324	200107	B
AU 200040406	A	20001009	AU 200040406	A	20000324	200108	

11/TI,PY/23   (Item 13 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

   Testing system for submarine weapon fire control system, comprises data
   extractor connectable to launch test vehicle provided with data recorder
   and sensor before, during and after launching from tube
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
US 6067851	A	20000530	US 98168333	A	19981005	200042	B

11/TI,PY/24   (Item 14 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

   Work care setting system for household electric appliance e.g. air
   conditioner - determines suitable setting schedule from desired setting
   schedule of customer in terminal equipments which transfer data to
   centralised controller that transmits updated setting schedule data to
   contractor
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
JP 9259180	A	19971003	JP 9662312	A	19960319	199750	B

11/TI,PY/25   (Item 15 from file: 350)
DIALOG(R)File 350:(c) 2003 Thomson Derwent. All rts. reserv.

Requisition tracking system for handling customer orders for variety of suppliers - channels customer requisition orders to internal suppliers and outside vendors , and processes invoices at central computer for all suppliers

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
WO 9428497	A1	19941208	WO 94US5046	A	19940509	199503	B
AU 9467847	A	19941220	AU 9467847	A	19940509	199512	
			WO 94US5046	A	19940509		
EP 651898	A1	19950510	EP 94916040	A	19940509	199523	
			WO 94US5046	A	19940509		
AU 670879	B	19960801	AU 9467847	A	19940509	199638	
JP 8500201	W	19960109	WO 94US5046	A	19940509	199642	
			JP 95500669	A	19940509		
CN 1110068	A	19951011	CN 94190313	A	19940509	199735	
US 5694551	A	19971202	US 9363755	A	19930520	199803	
			US 95427495	A	19950424		
MX 190868	B	19990106	MX 943705	A	19940519	200051	
RU 2183854	C2	20020620	WO 94US5046	A	19940509	200254	
			RU 95105533	A	19940509		

EKD   July 22, 2003

11/3,K/8   (Item 8 from file: 347)
DIALOG(R)File 347:JAPIO
(c) 2003 JPO & JAPIO. All rts. reserv.

03287256   **Image available**
CONTRACT INFORMATION RECEIVER

PUB. NO.:   02-262756 [JP 2262756 A]
PUBLISHED: October 25, 1990 (19901025)
INVENTOR(s):   OI SHINICHI
               TASHIRO SHIGERU
APPLICANT(s): TOSHIBA CORP [000307] (A Japanese Company or Corporation), JP
               (Japan)
APPL. NO.:   01-081479 [JP 8981479]
FILED: April 03, 1989 (19890403)
JOURNAL: Section: E, Section No. 1021, Vol. 15, No. 9, Pg. 148,
               January 09, 1991 (19910109)

JAPIO CLASS: 44.4 (**COMMUNICATION** -- ...

...Service Automation); 44.5 (**COMMUNICATION** --

ABSTRACT
...CONSTITUTION: When a broadcast **supplier** responds to the call and the
inversion of polarity is detected by a call issuing...
... reception start pulse transmits an ID stored in an ID memory 13 to the
broadcast   **supplier** , and issues the transmission request of the contract
information.   The   broadcast   **supplier**   responds to the ID and the
transmission request of the contact information, and returns the...

... information of the contract information based on a contracted content
with a chargeable broadcast reception **contractor** having the chargeable
broadcast receiver of the ID. The contract information is stored in a...

11/3,K/10   (Item 10 from file: 347)
DIALOG(R)File 347:JAPIO
(c) 2003 JPO & JAPIO. All rts. reserv.

00980884   **Image available**
PAY TELECASTING SYSTEM

PUB. NO.:   57-131184 [JP 57131184 A]
PUBLISHED: August 13, 1982 (19820813)
INVENTOR(s):   HIDA KATSUMI
APPLICANT(s): ALPS ELECTRIC CO LTD [001009] (A Japanese Company or
               Corporation), JP (Japan)
APPL. NO.:   56-016240 [JP 8116240]
FILED: February 05, 1981 (19810205)
JOURNAL: Section: E, Section No. 142, Vol. 06, No. 230, Pg. 45,
               November 16, 1982 (19821116)

JAPIO CLASS: 44.6 (**COMMUNICATION** --

ABSTRACT
... are inputted to a switching attenuator 6 and a data receiver 3,
respectively, by a **distributor** 2. Subsequently, the composite data signal
is demodulated by the receiver 3, is inputted a data processor 4, a code of
the composite data signal is compared with a **contractor** 's code of an
ROM5, and unfair viewing and listening of pay telecast is prevented...

11/3,K/24   (Item 14 from file: 350)
DIALOG(R)File 350:Derwent WPIX
(c) 2003 Thomson Derwent. All rts. reserv.

EKD   July 22, 2003

011565011   **Image available**
WPI Acc No: 1997-541492/199750
XRPX Acc No: N97-450826
 Work care setting system for household electric appliance e.g. air
 conditioner - determines suitable setting schedule from desired setting
 schedule of customer in terminal equipments which transfer data to
 centralised controller that transmits updated setting schedule data to
 contractor
Patent Assignee: FUJITSU GENERAL LTD (GENH)
Number of Countries: 001 Number of Patents: 001
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
JP 9259180	A	19971003	JP 9662312	A	19960319	199750	B

Priority Applications (No Type Date): JP 9662312 A 19960319
Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
JP 9259180	A		6	G06F-017/60	

 ... terminal equipments which transfer data to centralised controller that
   transmits updated setting schedule data to contractor

 ...Abstract (Basic): The transmitter sends the updated setting schedule
    data to the control apparatus (3) of a **contractor** (30) through a
    communication line (L1...

 ...and established from the setting schedule, such as the desired schedule
    of the customer and **seller** , in the terminal equipments...

 11/3,K/25   (Item 15 from file: 350)
DIALOG(R)File 350:Derwent WPIX
(c) 2003 Thomson Derwent. All rts. reserv.

010121827   **Image available**
WPI Acc No: 1995-023078/199503
XRPX Acc No: N95-017875
 **Requisition tracking system for handling customer orders for variety of
 suppliers - channels customer requisition orders to internal suppliers
 and outside vendors , and processes invoices at central computer for
 all suppliers**
Patent Assignee: MOORE BUSINESS FORMS INC (MOOF) ; MOORE USA INC (MOOF)
Inventor: DOYLE J D; GROTH D P; HOHOLIK A P
Number of Countries: 053 Number of Patents: 009
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
WO 9428497	A1	19941208	WO 94US5046	A	19940509	199503	B
AU 9467847	A	19941220	AU 9467847	A	19940509	199512	
			WO 94US5046	A	19940509		
EP 651898	A1	19950510	EP 94916040	A	19940509	199523	
			WO 94US5046	A	19940509		
AU 670879	B	19960801	AU 9467847	A	19940509	199638	
JP 8500201	W	19960109	WO 94US5046	A	19940509	199642	
			JP 95500669	A	19940509		
CN 1110068	A	19951011	CN 94190313	A	19940509	199735	
US 5694551	A	19971202	US 9363755	A	19930520	199803	
			US 95427495	A	19950424		
MX 190868	B	19990106	MX 943705	A	19940519	200051	
RU 2183854	C2	20020620	WO 94US5046	A	19940509	200254	
			RU 95105533	A	19940509		

Priority Applications (No Type Date): US 9363755 A 19930520; US 95427495 A
   19950424
Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
WO 9428497	A1	E	57	G06F-015/22	

EKD   July 22, 2003

Requisition tracking system for handling customer orders for variety of
suppliers   - ...

...**channels customer requisition orders to internal** suppliers **and**
outside   vendors **, and processes invoices at central computer for all**
suppliers

...Abstract (Basic): The system has a central computer with memory
containing data files and a data **communication** unit for
communicating with other computers linked to it. The data files hold
data on customers, customer initiated...

...Provides data processing network to handle efficiently all aspects of
customer orders, channelled to central **supplier** and filled by
departments of central **supplier** or **outside** **vendors** .,

...Abstract (Equivalent): The system has a central computer with memory
containing data files and a data **communication** unit for
communicating with other computers linked to it. The data files hold
data on customers, customer initiated...

...Provides data processing network to handle efficiently all aspects of
customer orders, channelled to central **supplier** and filled by
departments of central **supplier** or **outside** **vendors** .

13/TI,PY/1   (Item 1 from file: 350)

   Digital content usage rule management system for pay broadcast applications, refers stored content usage rule and outputs content utilization permission data to content user terminal through wireless communication
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
EP 1307050	A2	20030502	EP 200223775	A	20021025	200344	B
US 20030083954	A1	20030501	US 2002278816	A	20021024	200344	

13/TI,PY/2   (Item 2 from file: 350)

   Automatic account change notification system for use in financial institutions, transmits situation of automatic account change to contractor before automatic account change execution day
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week	
JP 2001325451	A	20011122	JP 2000141053	A	20000515	200210	B

METHOD FOR SUPPLYING DWELLING HOUSE SALES INFORMATION UTILIZING COMPUTER
COMMUNICATION NETWORK

PUBLISHED: October 12, 2001 (20011012)

Set	Items	Description
S1	142	AU='WILLIAMS B' OR AU='WILLIAMS B E' OR AU='WILLIAMS B E C'
S2	2	AU='WILLIAMS BILL'
S3	61	AU='WILLIAMS W' OR AU='WILLIAMS W E' OR AU='WILLIAMS WILIA-M' OR AU='WILLIAMS WILLIAM'
S4	4	AU='OWENS E' OR AU='OWENS E F'
S5	0	(S1 OR S2 OR S3 OR S4) AND E(1W)BILLING
S6	0	(S1 OR S2 OR S3 OR S4) AND STATUS(1W)CHANG?

EKD   July 22, 2003

L1	82	S	(COMMUNICAT? OR INFORM### OR NOTIFI? OR NOTIFY? OR CONVEY? OR
L2	55	S	(CUSTOMER? OR CONSUMER? OR PURCHASER? OR BUYER?) (2N) (ACCOUNT#
L3	188	S	((3RD OR THIRD) (W) (PARTY OR PARTIES) OR OUTSIDE) (2W) (VENDOR?
L4	0	S	L1 AND L2 AND L3
L5	0	S	L1 AND L3
L6	7885	S	COMMUNICAT? OR INFORM### OR NOTIFI? OR NOTIFY? OR CONVEY? OR
L7	56900	S	CHANG? OR ALTER### OR TRANSFORM? OR MODIF? OR VARY? OR VARIED
L8	0	S	L6 AND L7 AND L3
L9	0	S	L3 AND L6
L10	113	S	L6 AND L7
L11	0	S	L2 AND L10
L12	247	S	(3RD OR THIRD) (W) (PARTY OR PARTIES) OR OUTSIDE (2W) (VENDOR? OR
L13	0	S	L6 AND L7 AND L12
L14	0	S	L6 AND L12

```
File   15:ABI/Inform(R) 1971-2003/Jul 22
         (c) 2003 ProQuest Info&Learning
File    9:Business & Industry(R) Jul/1994-2003/Jul 21
         (c) 2003 Resp. DB Svcs.
File  610:Business Wire 1999-2003/Jul 22
         (c) 2003 Business Wire.
File  810:Business Wire 1986-1999/Feb 28
         (c) 1999 Business Wire
File  275:Gale Group Computer DB(TM) 1983-2003/Jul 22
         (c) 2003 The Gale Group
File  476:Financial Times Fulltext 1982-2003/Jul 22
         (c) 2003 Financial Times Ltd
File  624:McGraw-Hill Publications 1985-2003/Jul 21
         (c) 2003 McGraw-Hill Co. Inc
File  636:Gale Group Newsletter DB(TM) 1987-2003/Jul 22
         (c) 2003 The Gale Group
File  621:Gale Group New Prod.Annou.(R) 1985-2003/Jul 22
         (c) 2003 The Gale Group
File  613:PR Newswire 1999-2003/Jul 22
         (c) 2003 PR Newswire Association Inc
File  813:PR Newswire 1987-1999/Apr 30
         (c) 1999 PR Newswire Association Inc
File   16:Gale Group PROMT(R) 1990-2003/Jul 22
         (c) 2003 The Gale Group
File  160:Gale Group PROMT(R) 1972-1989
         (c) 1999 The Gale Group
File  634:San Jose Mercury  Jun 1985-2003/Jul 20
         (c) 2003 San Jose Mercury News
File  148:Gale Group Trade & Industry DB 1976-2003/Jul 22
         (c)2003 The Gale Group
File   20:Dialog Global Reporter 1997-2003/Jul 22
         (c) 2003 The Dialog Corp.
File  625:American Banker Publications 1981-2003/Jul 22
         (c) 2003 American Banker
File  268:Banking Info Source 1981-2003/Jul W2
         (c) 2003 ProQuest Info&Learning
File  626:Bond Buyer Full Text 1981-2003/Jul 22
         (c) 2003 Bond Buyer
File  267:Finance & Banking Newsletters 2003/Jul 21
         (c) 2003 The Dialog Corp.


Set     Items     Description
S1      247672    (COMMUNICAT? OR INFORM??? OR NOTIFI? OR NOTIFY? OR CONVEY?
                  OR MESSAGE? ? OR UPLOAD? OR UP()LOAD?)(5N)(CHANG? OR ALTER???
                  OR TRANSFORM? OR MODIF? OR VARY? OR VARIED OR EDIT OR EDITING
                  OR EDITED OR SUPERSED? OR UPDAT?)
S2      928373    (CUSTOMER? OR CONSUMER? OR PURCHASER? OR BUYER?)(2N)(ACCOU-
                  NT? ? OR REGISTER? ? OR RECORD? OR BALANC? OR INFO OR INFORMA-
                  TION OR PARTICULARS OR DATA OR DETAILS OR STATUS)
S3     1094864    ((3RD OR THIRD)(W)(PARTY OR PARTIES) OR OUTSIDE)(2W)(VENDO-
                  R? OR PROVIDER?) OR CONTRACTOR?
S4        898     S1 AND S2 AND S3
S5         27     S1(S)S2(S)S3
S6          8     S5 NOT PD>20000320
S7          7     RD (unique items)
S8         25     (S1(10N)S2) AND S3
S9         23     S8 NOT S5
S10         4     S9 NOT PD>20000320
S11         4     ((S1(5N)S3) AND S2) NOT PD>20000320
```

01839151 04-90142
The branding of private labels
Hill, Suzette
Apparel Industry Magazine v60n6   PP: 72-76 Jun 1999
ISSN: 0192-1878   JRNL CODE: ANM
WORD COUNT: 2438

...TEXT: Photograph Omitted)

Captioned as: Bill Woltz

Oxford, too, provides detailed tracking and analysis for its **customers** ,
mining POS **data** all the way to store level. "The retailer has maybe 1,000
programs going, so it's important we analyze closely the three to five that
we're doing and **notify** the retailer of the **changes** ," Lanier says.
Manufacturers have found that extending technology initiatives back down
the supply chain can be challenging, though, not only because of
unsophisticated **contractors** , but also because of spotty
telecommunications networks. Perry Manufacturing overcame this issue in
1998 by...

2654418 Supplier Number: 02654418   (USE FORMAT 7 OR 9 FOR FULLTEXT)
Real-Time Reality -- Businesses Are Finding That Pretty Fast Is Now Too
   Slow
(Emergence of e-commerce has resulted in real-time operation by companies,
   including Kraft Foods, which uses Centra Software's real-time
   collaboration technology)
Information Week, p 83
December 06, 1999
DOCUMENT TYPE: Journal   ISSN: 8750-6874   (United States)
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 2932

ABSTRACT:
...Northfield, IL) is using Centra Software Inc's real-time collaboration
technology to help employees **communicate** faster and react to **change**
more quickly. Real-time technology is beneficial because it alerts workers
to policy and **customer** **status** changes. In addition, it connects
internal enterprise systems so that a change affecting one business...

...its business model. The Web company delivers groceries and offers
services, including dry-cleaning, through **third - party** **providers** . One
of the benefits of real-time communications for the firm is that it helps
...

1447046 Supplier Number: 01447046   (USE FORMAT 7 OR 9 FOR FULLTEXT)
NCR RESTARTS DATA WAREHOUSE CAMPAIGN TO "PUT IT BACK INTO DATA WAREHOUSING
   IN A BIG WAY"
(NCR is returning to the data warehousing market by releasing a range of
   products)
Computergram International, n 2881, p N/A
March 27, 1996

DOCUMENT TYPE: Newsletter   ISSN: 0268-716X   (United Kingdom)
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 600

ABSTRACT:
NCR Corp is returning to data warehousing. It will target potential **data
warehouse customers** by launching a Scaleable Data Warehouse program. Up
to 80% of potential warehousing customers are...

...support and enhancement services. Hardware includes a Unix-based 5100s
symmetric multiprocessing server with Teradata, **Informix** , or Oracle
databases plus data **transformation** and information access tools. The
Custom Engagement is NCR's full-scale data warehouse implementation
program. NCR signed **third party** independent software **vendors** for the
program, including Andyne Systems Inc, Business Objects SA, Informix
Software Inc, Microsoft Corp...

 7/3,K/4   **(Item 1 from file: 636)**
DIALOG(R)File 636:Gale Group Newsletter DB(TM)
(c) 2003 The Gale Group. All rts. reserv.

04548966   Supplier Number: 59133343 (USE FORMAT 7 FOR FULLTEXT)
**Success from Failure, A Newsletter with a Vision for the Future To receive
   information about subscribing to this newsletter including price send
   request to FirstList, e-mail:mergers@primenet.com - How to Enhance the
   Value of Your Business.**
Richter, Donald W.
Merger & Acquisition Opportunities: FirstList, pNA
Feb, 2000
Language: English   Record Type: Fulltext
Document Type: Magazine/Journal; Trade
Word Count: 4220

...   slow-pay problems. They will often walk away from companies that
have just a few **customers** that **account** for a high percentage of the
company's sales/ They perceive lower risk if customers...Maybe you would be
better off if you fire them. When one, two or three **customers** begin to
account for a high percentage of sales, your internal red flag should go
up. Since it...the contrary, some types of business are not considered
attractive. For example, some types of **contractors** are very numerous, but
have a high failure rate. The same is true of restaurants...services to
create a more powerful entity. For example, this is happening in the fast-
changing communications industry, where advertising agencies, public
relations firms and Internet web site developers are merging to...

 7/3,K/5   **(Item 2 from file: 636)**
DIALOG(R)File 636:Gale Group Newsletter DB(TM)
(c) 2003 The Gale Group. All rts. reserv.

04548576   Supplier Number: 59132863 (USE FORMAT 7 FOR FULLTEXT)
**Success from Failure, A Newsletter with a Vision for the Future To receive
   information about subscribing to this newsletter including price send
   request to FirstList, e-mail:mergers@primenet.com.**
Mergers & Acquisitions, Companies Seeking: FirstList, pNA
Feb, 2000
Language: English   Record Type: Fulltext
Document Type: Magazine/Journal; Trade
Word Count: 4220

...   slow-pay problems. They will often walk away from companies that
have just a few **customers** that **account** for a high percentage of the
company's sales/ They perceive lower risk if customers...Maybe you would be
better off if you fire them. When one, two or three **customers** begin to
account for a high percentage of sales, your internal red flag should go

up. Since it...the contrary, some types of business are not considered attractive. For example, some types of **contractors** are very numerous, but have a high failure rate. The same is true of restaurants...services to create a more powerful entity. For example, this is happening in the fast-**changing communications** industry, where advertising agencies, public relations firms and Internet web site developers are merging to...

 7/3,K/6   (Item 3 from file: 636)
DIALOG(R)File 636:Gale Group Newsletter DB(TM)
(c) 2003 The Gale Group. All rts. reserv.

04182492   Supplier Number: 54725120   (USE FORMAT 7 FOR FULLTEXT)
Marketing edge.
Bank Marketing International, pNA
May 19, 1999
Language: English   Record Type: Fulltext
Document Type: Newsletter; Trade
Word Count: 1924

...   In the mid-1990s, several large corporations spent lavishly on data warehouses - vast repositories of **customer information** culled from a variety of internal and external sources - only to watch them flounder from ...

...deposit accounts, mortgage products, commercial loans and ATMs, as well as from a variety of **outside vendors** . At least a dozen projects under way in Fleet's retail bank are using information...

...million customers for 24 months. It is the cornerstone of the bank's $175-million **customer information** centre, which chief executive Edward Crutchfield recently described as "the soul of our whole corporation...of the warehouse that let bank employees across business lines perform analysis and market segmentation. **Customer data** is **updated** monthly. Driven by an **Informix** Dynamic Server, the warehouse data is fed into Sigma, the bank's data mart, which...

...branch, customer segment or product. Even tellers and in-branch customer service representatives can access **data** about demographics, **customer** profitability and product relationships. Sigma also serves as First Union's customer relationship management system...

 7/3,K/7   (Item 1 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2003 The Gale Group. All rts. reserv.

03900038   SUPPLIER NUMBER: 06967948   (USE FORMAT 7 OR 9 FOR FULL TEXT)
Second Annual Directory of Human Resources Services, Products and Suppliers, January 1989. (directory)
Personnel, v66, n1, pD1(167)
Jan, 1989
DOCUMENT TYPE: directory   ISSN: 0031-5702   LANGUAGE: ENGLISH
RECORD TYPE: FULLTEXT; ABSTRACT
WORD COUNT: 155534   LINE COUNT: 14711

...   is a leader in
     the contract food service industry. One of
     the largest food service **contractors** in the
     U.S., Service America provides dining and
     vending services in 43 States, the...Transition Group provides:
     Executive Outplacement Services ranging from
     full service programs for senior management
     to **modified** programs for supervisors;
     Group Outplacement Services for all levels
     of employees involved in plant closings...watches, electronic

musical instruments, mini TV's, music
systems, electronic cash registers,
computers, and other **consumer** electronic
products.
John J. McDonald, President CG Data Corporation, 1575 San Ignacio,
Coral Gables, FL...the benefits and providers
your employees use against local, regional
and national norms. Cincinnati Bell **Information** Systems,
Financial and Administrative Support
Systems, P.O. Box 1638, 600 Vine St.,
Cincinnati, OH...s
which can be used as reliable models for
the development of a Federal Government
 Contractors AAPS (503,402-11246).
Michael Sutton, President
Cathy Pope, Vice-President, Marketing Almar Press, 4105...and
information on
in-patient psychiatric care and hospital-based
mental health services. Booklets and **data**
available on mental health insurance coverage,
benefit design, and managed care
programs (e.g. mental...

10/3,K/1   (Item 1 from file: 275)
DIALOG(R)File 275:Gale Group Computer DB(TM)
(c) 2003 The Gale Group. All rts. reserv.

02176960   SUPPLIER NUMBER: 20559172   (USE FORMAT 7 OR 9 FOR FULL TEXT)
**London Underground sinks 300m pounds sterling into IT backbone. (Government
   Activity)(Brief Article)**
Phillips, Stephen
Computer Weekly, p8(1)
April 30, 1998
DOCUMENT TYPE: Brief Article   ISSN: 0010-4787   LANGUAGE: English
RECORD TYPE: Fulltext
WORD COUNT: 289   LINE COUNT: 00027

...   s 20-year life span. operational costs will be cut by more than
u50m.
     The **contractor** , to be chosen next month, will bear the cost and risk
of implementation under Private...

...receiving income from leasing out spare capacity to third parties.
     It is expected that the **contractor** will make the contract pay by
striking deals with telecoms firms for mobile phone coverage...

...systems to be co-ordinate centrally by 50 staff.
     The project underpins London Underground's **Customer   Information**
Strategy to install dot matrix displays in stations to **inform** customers
of timetable **changes** .
     "The architecture will let us disseminate information quickly and
reliably from the control centre to...

 10/3,K/2   (Item 1 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2003 The Gale Group. All rts. reserv.

10407023   SUPPLIER NUMBER: 21034104   (USE FORMAT 7 OR 9 FOR FULL TEXT)
**Transforming Lucent's CFO. (Lucent Technologies Inc)(includes related
   articles)(Cover Story)**
Francesconi, Thomas A.
Management Accounting (USA), v80, n1, p22(7)
July, 1998
DOCUMENT TYPE: Cover Story   ISSN: 0025-1690   LANGUAGE: English
RECORD TYPE: Fulltext; Abstract
WORD COUNT: 5319   LINE COUNT: 00445

...   and systems (related costs included salaries, benefits, overtime,
outside services such as for temps and **contractors** , system development,
processing, storage, and printing). Benchmarking also revealed that the
most efficient CFO organizations...thinking was that inquiries would
diminish as more resources were used to pay invoices in **record** time.)
Customers were **notified** of the **change** in the process, and a telephone
contact list was issued for cases where personal assistance...

 10/3,K/3   (Item 2 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2003 The Gale Group. All rts. reserv.

09137586   SUPPLIER NUMBER: 18899366   (USE FORMAT 7 OR 9 FOR FULL TEXT)
**Europe drags its heels behind stumbling UK.(Gas in Europe: A Special
   Report)**
Thomas, Victoria
Petroleum Economist, v63, n10, p13(3)
Oct, 1996
ISSN: 0306-395X   LANGUAGE: English   RECORD TYPE: Fulltext; Abstract
WORD COUNT: 2998   LINE COUNT: 00236

EKD   July 22, 2003

...   assurances that it will follow proper standards and procedures in the future.
    "We appointed a **contractor** to do that work (doorstep selling) on our behalf," a spokesman for Sweb told Petroleum...

...doorstep selling, we ceased that activity immediately."
    Sweb has not released the name of the **contractor** .
    Problems with full competition
    Ironically, one of the main building blocks of a fully competitive...

...often highly inaccurate. In some cases larger-than-usual amounts of money were drawn from **customers accounts** by direct debit without **notification** that the amount had **changed** , and the bills did not indicate that they were based on TransCo estimates.
    According to...

10/3,K/4   (Item 1 from file: 268)
DIALOG(R)File 268:Banking Info Source
(c) 2003 ProQuest Info&Learning. All rts. reserv.

00358275   (USE FORMAT 7 OR 9 FOR FULLTEXT)
Speeches and congressional testimony
Anonymous
Quarterly Journal, v17, n4, p43-116, Dec 1998 DOCUMENT TYPE: Journal
Article ARTICLE TYPE: News LANGUAGE: English RECORD TYPE: Abstract
Fulltext
WORD COUNT: 52391

    (USE FORMAT 7 OR 9 FOR FULLTEXT)
...   Some bankers cultivate business contacts in the minority community,
as the banks' own suppliers and **contractors** . This can actually prove to
be a win-win-win situation. Banks receive quality work...critical systems.
Year-2000 compliance currently requires the full attention of information
systems experts and **contractors** at banks and the federal banking
agencies.
    Purchased mortgage servicing rights. Section 303 amends the...critical
systems. Year 2000 compliance currently requires the full attention of
information systems experts and **contractors** at banks and the Federal
banking agencies.
    Sec. 303. Purchased Mortgage Servicing Rights Summary: This...70 These
industry commenters also stated that they currently require their third
party servicers or **contractors** to agree to provisions limiting their use
of information.71 Several commenters also noted that...ensure the accuracy
of this information, however, the FCRA amendments require that persons who
furnish **information** to a **consumer** reporting agency avoid furnishing
knowingly inaccurate information, correct and **update** information
reported, and **notify** the consumer reporting agency of disputes and
account closures.89 It is uncertain whether consumer...about the bank's
plan to implement the privacy principles; banks will obtain agreements from
  third - party   vendors on a case-by-case basis to comply with the bank's
privacy principles; where...also is working closely with the other members
of the FFIEC to ensure that the **third - party   providers** of bank data
processing products and services have comprehensive year-2000 project
management programs in...application systems scheduled to be renovated will
be reviewed and assessed by a team including **contractors** and OCC
programmers. Second, after this team's work is complete, a separate test
team of **contractors** and OCC personnel will independently validate and
verify the systems' year-2000 compliance. As a...

01721895 03-72885
Today's contractor needs a competitive advantage
Jask, Roger
Air Conditioning, Heating & Refrigeration News v205n7 PP: 26-28 Oct 19,
1998
ISSN: 0002-2276 JRNL CODE: ACHR
WORD COUNT: 1089

ABSTRACT: During these changing times, today's **contractor** must learn to
 change with the industry. **Informed** **contractors** recognized that they
need to become better businessmen and women by developing new skills in...
...TEXT: of ACCA's technical bulletins, manuals, and other training
resources.

The site will also contain **consumer** **information** , including a searchable
database of ACCA member-contractors.

EDUCATION

ACCA's education and training programs...

01175336 98-24731
Stay on the Web
Hawn, Matthew
Macworld v13n4 PP: 94-98 Apr 1996
ISSN: 0741-8647 JRNL CODE: MAW
WORD COUNT: 2450

...ABSTRACT: in droves. A potential benefit of an Internet business site is
the ability to gather **information** about **customers** via surveys and
contests. ...
...TEXT: relatively simple matter to update information quickly, add more
E-mail addresses, and get timely **information** to your **customers** 24 hours
a day.

The biggest drawback to E-mail servers is the way your...

...Valentine's Day. Godiva collaborated on the design and implementation of
the site with a **contractor** that **updates** the **message** and handles the
mechanics of the site with a staff of three to four people...what fails.

Another potential benefit of an Internet business site is the ability to
gather **information** about your **customers** via surveys and contests. But
be careful. The Internet community frowns on unsolicited advertisements and
...

01922755   SUPPLIER NUMBER: 18027517   (USE FORMAT 7 OR 9 FOR FULL TEXT)
**Stay on the Web: make your Internet site pay off.(includes a list of ten
  steps for implementing an effective Web presence) (Technology
  Information)(Cover Story)**
Hawn, Matthew
Macworld, v13, n4, p94(5)

...   relatively simple matter to update information quickly, add more
E-mail addresses, and get timely **information** to your **customers** 24 hours
a day.
        The biggest drawback to E-mail servers is the way your...

...Valentine's Day. Godiva collaborated on the design and implementation of
the site with a **contractor** that **updates** the **message** and handles the
mechanics of the site with a staff of three to four people...what fails.
        Another potential benefit of an Internet business site is the ability
to gather **information** about your **customers** via surveys and contests.
But be careful. The Internet community frowns on unsolicited advertisements
and...

 11/3,K/4   **(Item 1 from file: 16)**
DIALOG(R)File   16:Gale Group PROMT(R)
(c) 2003 The Gale Group. All rts. reserv.

05243247   Supplier Number: 47993263   (USE FORMAT 7 FOR FULLTEXT)
USING A THIRD-PARTY GSA
Federal Computer Market Report, p007
Sept 22, 1997
Language: English   Record Type: Fulltext
Document Type: Magazine/Journal; Trade
Word Count: 1388

...   resellers, system integrators, value added resellers, OEM's, state
and local governments, educational institutions, national **account**
customers and end-users).
        Based on the information submitted, GSA will choose a category or
categories...

...administration is done by the schedule holder, it is still up to the
manufacturer to **notify** the schedule **contractor** of any **changes** that
may occur including additions, deletions, price reductions, administrative
changes, etc.
        Marketing/Sales: Having products...

```
Set     Items   Description
S1      55876   SELLER? OR RETAILER? OR MERCHANT? ? OR SUPPLIER? OR DEALER?
                ? OR DISTRIBUTOR?
S2       3822   ((3RD OR THIRD)(W)(PARTY OR PARTIES) OR OUTSIDE)(2W)(VENDO-
                R? OR PROVIDER?) OR CONTRACTOR?
S3     546742   COMMUNICAT? OR INFORM??? OR NOTIFI? OR NOTIFY? OR APPRIS? -
                OR TELL OR TOLD OR IMPART? OR CONVEY? OR MESSAGE? ? OR UPLOAD?
                OR UP()LOAD?
S4      17126   (CUSTOMER? OR CONSUMER? OR PURCHASER? OR BUYER? OR SHOPPER-
                ?)(3N)(ACCOUNT? ? OR REGISTER? ? OR RECORD? OR LOG? ? OR BANK-
                BOOK? OR BALANC? OR INFO OR INFORMATION OR PARTICULARS OR DATA
                OR DETAILS OR STATUS)
S5        286   (S1(5N)S3) AND S2 AND S4
S6        110   (S1(5N)S3)(S)(S2 AND S4)
S7          8   S1(S)(S3(5N)S4)(S)S2
S8       2705   S4(5N)(CHANG? OR ADAPT? OR ALTER??? OR TRANSFORM? OR MODIF?
                OR VARY? OR VARI? OR SHIFT? OR DEVIAT? OR FLUCTUAT? OR DIFFE-
                R? OR ADJUST? OR EDIT OR EDITING OR EDITED OR SUPERSED? OR UP-
                DAT?)
S9         12   (S3(5N)S8)(S)S2
S10         7   (S1(5N)S3)(S)S8(S)S2
S11         1   (S1(5N)S3) AND (S2(5N)S8)
S12         0   S2(3N)((E OR ELECTRONIC OR ONLINE OR CYBER OR VIRTUAL? OR -
                DIGITAL? OR INTERNET OR WEB OR WWW OR COMPUTERI?)(1W)(BILLING
                OR INVOIC? OR COLLECT? OR RECEIVABLES))
S13       172   S5 AND IC=G06F-017/60
S14        78   S6 AND IC=G06F-017/60
```

EKD   July 22, 2003

7/TI,PY/1   (Item 1 from file: 349)

UNITIZED MARKET FOR PRIVATE SECURITIES
MARCHE UNIFIE POUR ACTIFS PRIVES
Publication Year: 2002

7/TI,PY/2   (Item 2 from file: 349)

A METHOD FOR EXECUTING A NETWORK-BASED CREDIT APPLICATION PROCESS
PROCEDE DE MISE EN OEUVRE D'UN PROCESSUS DE DEMANDE DE CREDIT EN RESEAU
Publication Year: 2001

7/TI,PY/3   (Item 3 from file: 349)

TECHNOLOGY SHARING DURING ASSET MANAGEMENT AND ASSET TRACKING IN A
    NETWORK-BASED SUPPLY CHAIN ENVIRONMENT AND METHOD THEREOF
PARTAGE TECHNOLOGIQUE LORS DE LA GESTION ET DU SUIVI DU PARC INFORMATIQUE
    DANS UN ENVIRONNEMENT DU TYPE CHAINE D'APPROVISIONNEMENT RESEAUTEE, ET
    PROCEDE ASSOCIE
Publication Year: 2001

7/TI,PY/4   (Item 4 from file: 349)

METHOD FOR AFFORDING A MARKET SPACE INTERFACE BETWEEN A PLURALITY OF
    MANUFACTURERS AND SERVICE PROVIDERS AND INSTALLATION MANAGEMENT VIA A
    MARKET SPACE INTERFACE
PROCEDE DE MISE A DISPOSITION D'UNE INTERFACE D'ESPACE DE MARCHE ENTRE UNE
    PLURALITE DE FABRICANTS ET DES FOURNISSEURS DE SERVICES ET GESTION
    D'UNE INSTALLATION VIA UNE INTERFACE D'ESPACE DE MARCHE
Publication Year: 2001

7/TI,PY/5   (Item 5 from file: 349)

SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR LOAD BALANCING REQUESTS AMONG
    SERVERS
SYSTEME, PROCEDE ET ARTICLE POUR EQUILIBREUR DE CHARGE DANS UN
    ENVIRONNEMENT DE STRUCTURES DE SERVICES
Publication Year: 2001

7/TI,PY/6   (Item 6 from file: 349)

A SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR NETWORK PERFORMANCE
    MODELING
SYSTEME, PROCEDE ET ARTICLE DE PRODUCTION POUR LA MODELISATION DE
    PERFORMANCES BASEE SUR LE COMMERCE ELECTRONIQUE
Publication Year: 2001

7/TI,PY/7   (Item 7 from file: 349)

SYSTEMS AND METHODS FOR ELECTRONIC COMMERCE
SYSTEMES ET PROCEDES DE COMMERCE ELECTRONIQUE
Publication Year: 2000

EKD   July 22, 2003

A COMMUNICATION SYSTEM ARCHITECTURE
ARCHITECTURE D'UN SYSTEME DE COMMUNICATION
Publication Year: 1998

DIALOG(R)File 349:PCT FULLTEXT
(c) 2003 WIPO/Univentio. All rts. reserv.

00758814   **Image available**
SYSTEMS AND METHODS FOR ELECTRONIC COMMERCE
SYSTEMES ET PROCEDES DE COMMERCE ELECTRONIQUE
Patent Applicant/Assignee:
  PARTMINER INC, 432 Park Avenue South, New York, NY 10016, US, US
    (Residence), US (Nationality), (For all designated states except: US)
Patent Applicant/Inventor:
  NISSANOFF Daniel, 429 East 52nd Street, New York, NY 10022, US, US
    (Residence), US (Nationality), (Designated only for: US)
  SCHENECKER Mark Allan, 8135 Spire Court, Colorado Springs, CO 80919, US,
    US (Residence), US (Nationality), (Designated only for: US)
Legal Representative:
  LEASON David, Darby & Darby P.C., 805 Third Avenue, New York, NY
    10022-7513, US
Patent and Priority Information (Country, Number, Date):
  Patent: WO 200072213 A1 20001130 (WO 0072213)
  Application: WO 2000US14365 20000524 (PCT/WO US0014365)
  Priority Application: US 99135538 19990524
Designated States: AE AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE DK
  DM EE ES FI GB GD GE HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT
  LU LV MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR
  TT TZ UA UG US UZ VN YU ZA ZW
  (EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE
  (OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG
  (AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW
  (EA) AM AZ BY KG KZ MD RU TJ TM
Publication Language: English
Filing Language: English
Fulltext Word Count: 10033

Fulltext Availability:
  Claims

Claim
... 25, wherein the host-approved vendor is one of the host Web site and a
    third - party   vendor .
  100
  102
  104a
  Telephone
  Customer
  Vendor 104b
  102
  g;
  EDI
  nternet
  Customer Vendor
  102 104c...

...502 506 508 510
  RFQ entered Rules-based Account Account Manager
  into web -10o engine **notifies** 4o check against offers tory
   Customer -110 application **account** manager Manager and quotes
  databases
  504 RFQ is
  Some RFQ items are forwarded to
  sent...

...and, where practicable, search terms used)
  WEST, INTERNET
  PROCURE, BUY, PURCHASE, SELECTED OR PREFERRED, VENDOR, **SUPPLIER9** QUOTE
  C. DOCUMENTS CONSIDERED TO BE RELEVANT

                                    EKD   July 22, 2003

 7/3,K/8   (Item 8 from file: 349)
DIALOG(R)File 349:PCT FULLTEXT
(c) 2003 WIPO/Univentio. All rts. reserv.

00443927
A COMMUNICATION SYSTEM ARCHITECTURE
ARCHITECTURE D'UN SYSTEME DE COMMUNICATION
Patent Applicant/Assignee:
  MCI WORLDCOM INC,
  EASTEP Guido M,
  LITZENBERGER Paul R,
  OREBAUGH Shannon R,
  ELLIOTT Isaac K,
  STELLE Rick,
  SCHRAGE Bruce,
  BAXTER Craig A,
  ATKINSON Wesley,
  KNOSTMAN Chuck,
  CHEN Bing,
  VANDERSLUIS Kristan,
Inventor(s):
  EASTEP Guido M,
  LITZENBERGER Paul R,
  OREBAUGH Shannon R,
  ELLIOTT Isaac K,
  STELLE Rick,
  SCHRAGE Bruce,
  BAXTER Craig A,
  ATKINSON Wesley,
  KNOSTMAN Chuck,
  CHEN Bing,
  VANDERSLUIS Kristan,
  JUN Fang DI,
Patent and Priority Information (Country, Number, Date):
  Patent: WO 9834391 A2 19980806
  Application: WO 98US1868 19980203 (PCT/WO US9801868)
  Priority Application: US 97794555 19970203; US 97794114 19970203; US
    97794689 19970203; US 97807130 19970210; US 97798208 19970210; US
    97795270 19970210; US 97797964 19970210; US 97800243 19970210; US
    97798350 19970210; US 97797445 19970210; US 97797360 19970210
Designated States: AL AM AT AU AZ BA BB BG BR BY CA CH CN CU CZ DE DK EE ES
  FI GB GE GH GM GW HU ID IL IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MD
  MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT UA UG US
  UZ VN YU ZW GH GM KE LS MW SD SZ UG ZW AM AZ BY KG KZ MD RU TJ TM AT BE
  CH DE DK ES FI FR GB GR IE IT LU MC NL PT SE BF BJ CF CG CI CM GA GN ML
  MR NE SN TD TG
Publication Language: English
Fulltext Word Count: 156226

Fulltext Availability:
  Detailed Description

Detailed Description
... by other IP telephony software packages to establish a
  connection to this computer.

  0 The **message** may contain additional **information** about the
  specifics of the software package or PC being used for IP
  telephony and...

9/TI,PY/1   (Item 1 from file: 349)

EXTENDED WEB ENABLED MULTI-FEATURED BUSINESS TO BUSINESS COMPUTER SYSTEM
    FOR RENTAL VEHICLE SERVICES
SYSTEME INFORMATIQUE INTERENTREPRISES A ELEMENTS MULTIPLES A ACCES INTERNET
    POUR SERVICES DE LOCATION DE VEHICULES
Publication Year: 2002

9/TI,PY/2   (Item 2 from file: 349)

EXTENDED WEB ENABLED MULTI-FEATURED BUSINESS TO BUSINESS COMPUTER SYSTEM
    FOR RENTAL VEHICLE SERVICES
SYSTEME INFORMATIQUE ETENDU ENTRE ENTREPRISES, A FONCTIONS MULTIPLES,
    FONCTIONNANT SUR LE WEB, POUR DES SERVICES DE LOCATION DE VEHICULES
Publication Year: 2002

9/TI,PY/3   (Item 3 from file: 349)

METHOD FOR AFFORDING A MARKET SPACE INTERFACE BETWEEN A PLURALITY OF
    MANUFACTURERS AND SERVICE PROVIDERS AND INSTALLATION MANAGEMENT VIA A
    MARKET SPACE INTERFACE
PROCEDE DE MISE A DISPOSITION D'UNE INTERFACE D'ESPACE DE MARCHE ENTRE UNE
    PLURALITE DE FABRICANTS ET DES FOURNISSEURS DE SERVICES ET GESTION
    D'UNE INSTALLATION VIA UNE INTERFACE D'ESPACE DE MARCHE
Publication Year: 2001

9/TI,PY/4   (Item 4 from file: 349)

A SYSTEM AND METHOD FOR STREAM-BASED COMMUNICATION IN A COMMUNICATION
    SERVICES PATTERNS ENVIRONMENT
SYSTEME, PROCEDE ET ARTICLE DE PRODUCTION FOURNISSANT UN SYSTEME DE
    COMMUNICATION EN CONTINU DANS UN ENVIRONNEMENT DE CONFIGURATIONS DE
    SERVICES DE COMMUNICATION
Publication Year: 2001

9/TI,PY/5   (Item 5 from file: 349)

SYSTEM, METHOD, AND ARTICLE OF MANUFACTURE FOR DISTRIBUTED GARBAGE
    COLLECTION IN ENVIRONMENT SERVICES PATTERNS
SYSTEME, PROCEDE ET ARTICLE DE FABRICATION EN MATIERE DE RECUPERATION
    D'ESPACE REPARTI DANS DES MOTIFS DE SERVICES D'ENVIRONNEMENT
Publication Year: 2001

9/TI,PY/6   (Item 6 from file: 349)

A SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR BUSINESS LOGIC SERVICES
    PATTERNS IN A NETCENTRIC ENVIRONMENT
SYSTEME, PROCEDE ET ARTICLE DE FABRICATION POUR STRUCTURES DE SERVICES DE
    LOGIQUE DE COMMERCE DANS UN ENVIRONNEMENT S'ARTICULANT AUTOUR DE
    L'INTERNET
Publication Year: 2001

9/TI,PY/7   (Item 7 from file: 349)

A SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR A MULTI-OBJECT FETCH
    COMPONENT IN AN INFORMATION SERVICES PATTERNS ENVIRONMENT
SYSTEME, PROCEDE ET ARTICLE MANUFACTURE POUR COMPOSANT DE RECUPERATION
    MULTI-OBJET DANS UN ENVIRONNEMENT CARACTERISE PAR DES SERVICES
    D'INFORMATIONS
Publication Year: 2001

 9/TI,PY/8   (Item 8 from file: 349)
DIALOG(R)File 349:(c) 2003 WIPO/Univentio. All rts. reserv.

SYSTEM, METHOD, AND ARTICLE OF MANUFACTURE FOR PIECEMEAL RETRIEVAL IN AN
    INFORMATION SERVICES PATTERNS ENVIRONMENT
SYSTEME, PROCEDE ET ARTICLE DE FABRICATION DESTINES A LA RECHERCHE
    FRAGMENTAIRE DANS UN ENVIRONNEMENT DE MODELES DE SERVICES
    D'INFORMATIONS
Publication Year: 2001

 9/TI,PY/9   (Item 9 from file: 349)
DIALOG(R)File 349:(c) 2003 WIPO/Univentio. All rts. reserv.

METHODS, CONCEPTS AND TECHNOLOGY FOR DYNAMIC COMPARISON OF PRODUCT FEATURES
    AND CUSTOMER PROFILE
PROCEDES, CONCEPTS ET TECHNIQUE DE COMPARAISON DYNAMIQUE DE
    CARACTERISTIQUES D'UN PRODUIT ET DU PROFIL DES CONSOMMATEURS
Publication Year: 2000

 9/TI,PY/10   (Item 10 from file: 349)
DIALOG(R)File 349:(c) 2003 WIPO/Univentio. All rts. reserv.

A SYSTEM, METHOD, AND ARTICLE OF MANUFACTURE FOR PROVIDING COMMERCE-RELATED
    WEB APPLICATION SERVICES
SYSTEME, PROCEDE ET ARTICLE MANUFACTURE DESTINES A LA FOURNITURE DE
    SERVICES D'APPLICATION DANS LE WEB LIES AU COMMERCE
Publication Year: 2000

 9/TI,PY/11   (Item 11 from file: 349)
DIALOG(R)File 349:(c) 2003 WIPO/Univentio. All rts. reserv.

SYSTEM, METHOD AND COMPUTER PROGRAM FOR REPRESENTING PRIORITY INFORMATION
    CONCERNING COMPONENTS OF A SYSTEM
SYSTEME, METHODE ET ARTICLE FABRIQUE PERMETTANT DE CLASSER PAR ORDRE DE
    PRIORITE DES COMPOSANTS D'UNE STRUCTURE DE RESEAU NECESSAIRES A LA MISE
    EN OEUVRE D'UNE TECHNIQUE
Publication Year: 2000

 9/TI,PY/12   (Item 12 from file: 349)
DIALOG(R)File 349:(c) 2003 WIPO/Univentio. All rts. reserv.

A COMMUNICATION SYSTEM ARCHITECTURE
ARCHITECTURE D'UN SYSTEME

00761432
**METHODS, CONCEPTS AND TECHNOLOGY FOR DYNAMIC COMPARISON OF PRODUCT FEATURES
    AND CUSTOMER PROFILE**
**PROCEDES,   CONCEPTS   ET   TECHNIQUE   DE   COMPARAISON   DYNAMIQUE   DE
    CARACTERISTIQUES D'UN PRODUIT ET DU PROFIL DES CONSOMMATEURS**
Patent Applicant/Assignee:
  ANDERSEN CONSULTING LLP, 100 South Wacker Drive, Chicago, IL 60606, US,
    US (Residence), US (Nationality)
Inventor(s):
  GUHEEN Michael F, 2218 Mar East Street, Tiburon, CA 94920, US
  MITCHELL James D, 3004 Alma, Manhattan Beach, CA 90266, US
  BARRESE James J, 757 Pine Avenue, San Jose, CA 95125, US
Legal Representative:
  BRUESS Steven C, Merchant & Gould P.C., P.O. Box 2903, Minneapolis, MN
    55402-0903, US
Patent and Priority Information (Country, Number, Date):
  Patent: WO 200073958 A2 20001207 (WO 0073958)
  Application: WO 2000US14459 20000524   (PCT/WO US0014459)
  Priority Application: US 99320818 19990527
Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE
  DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC
  LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI
  SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW
  (EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE
  (OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG
  (AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW
  (EA) AM AZ BY KG KZ MD RU TJ TM
Publication Language: English
Filing Language: English
Fulltext Word Count: 151011

Fulltext Availability:
  Detailed Description

Detailed Description
...   also going to be usedfor application development, how well does the
  toolperform duringproduction?
  Computational, network, **data** retrieval, and display speeds **differ** for
  products.

  Factors to consider are whether the application will consist of heavy
  data entry...

00761431
**A SYSTEM, METHOD, AND ARTICLE OF MANUFACTURE FOR PROVIDING COMMERCE-RELATED
    WEB APPLICATION SERVICES**
**SYSTEME,   PROCEDE   ET   ARTICLE   MANUFACTURE   DESTINES   A   LA   FOURNITURE DE
    SERVICES D'APPLICATION DANS LE WEB LIES AU COMMERCE**
Patent Applicant/Assignee:
  ACCENTURE LLP, 100 South Wacker Drive, Chicago, IL 60606, US, US
    (Residence), US (Nationality)
Inventor(s):
  GUHEEN Michael F, 2218 Mar East Street, Tiburon, CA 94920, US,
  MITCHELL James D, 3004 Alma, Manhattan Beach, CA 90266, US,
  BARRESE James J, 757 Pine Avenue, San Jose, CA 95125, US,
Legal Representative:
  BRUESS Steven C (agent), Merchant & Gould P.C., P.O. Box 2903,

Minneapolis, MN 55402-0903, US,
Patent and Priority Information (Country, Number, Date):
  Patent: WO 200073957 A2-A3 20001207 (WO 0073957)
  Application: WO 2000US14420 20000525 (PCT/WO US0014420)
  Priority Application: US 99321492 19990527
Designated States: AE AG AL AM AT AT (utility model) AU AZ BA BB BG BR BY
  CA CH CN CR CU CZ CZ (utility model) DE DE (utility model) DK DK (utility
  model) DM DZ EE EE (utility model) ES FI FI (utility model) GB GD GE GH
  GM HR HU ID IL IN IS JP KE KG KP KR KR (utility model) KZ LC LK LR LS LT
  LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SK
  (utility model) SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW
  (EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE
  (OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG
  (AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW
  (EA) AM AZ BY KG KZ MD RU TJ TM
Publication Language: English
Filing Language: English
Fulltext Word Count: 150171

Fulltext Availability:
  Detailed Description

Detailed Description
... any other objective in mind. For example, the present invention may be
  employed in optimally **conveying** to a client or **customer information**
  relating to a specific web architecture framework in order to make a
  point or for...of color coding, texture coding, shading coding, or any
  other coding which is capable of **conveying** the desired **information** .
  It should be noted that the pictorial representation and indicia coding
  may be displayed in...

 9/3,K/12   (Item 12 from file: 349)
DIALOG(R)File 349:PCT FULLTEXT
(c) 2003 WIPO/Univentio. All rts. reserv.

00443927
A COMMUNICATION SYSTEM ARCHITECTURE
ARCHITECTURE D'UN SYSTEME DE COMMUNICATION
Patent Applicant/Assignee:
  MCI WORLDCOM INC,
  EASTEP Guido M,
  LITZENBERGER Paul R,
  OREBAUGH Shannon R,
  ELLIOTT Isaac K,
  STELLE Rick,
  SCHRAGE Bruce,
  BAXTER Craig A,
  ATKINSON Wesley,
  KNOSTMAN Chuck,
  CHEN Bing,
  VANDERSLUIS Kristan,
Inventor(s):
  EASTEP Guido M,
  LITZENBERGER Paul R,
  OREBAUGH Shannon R,
  ELLIOTT Isaac K,
  STELLE Rick,
  SCHRAGE Bruce,
  BAXTER Craig A,
  ATKINSON Wesley,
  KNOSTMAN Chuck,
  CHEN Bing,
  VANDERSLUIS Kristan,
  JUN Fang DI,
Patent and Priority Information (Country, Number, Date):

Fulltext Availability:
  Detailed Description

Detailed Description
...   supports all activities associated with Services,
  including the following aspects.

  0 provisioning;
  creation;
  deployment;
  ordering;
   updating ;
  0 monitoring;
  execution;
  testing or simulation;
   customer support and troubleshooting;
  billing;
  9 trouble ticket handling; and
  operations support.
  This model covers both...when
  referrals to more experienced technical experts is necessary.

  - Level 3 support may involve an **outside**   **vendor** for on-site hardware
  support for the customer or an internal MCI engineering or support...

10/TI,PY/1   (Item 1 from file: 349)

A METHOD FOR EXECUTING A NETWORK-BASED CREDIT APPLICATION PROCESS
PROCEDE DE MISE EN OEUVRE D'UN PROCESSUS DE DEMANDE DE CREDIT EN RESEAU
Publication Year: 2001

10/TI,PY/2   (Item 2 from file: 349)

A METHOD FOR A VIRTUAL TRADE FINANCIAL FRAMEWORK
PROCEDE DESTINE A UN SCHEMA FINANCIER DE COMMERCE VIRTUEL
Publication Year: 2001

10/TI,PY/3   (Item 3 from file: 349)

NETWORK AND LIFE CYCLE ASSET MANAGEMENT IN AN E-COMMERCE ENVIRONMENT AND
     METHOD THEREOF
GESTION D'ACTIFS DURANT LE CYCLE DE VIE ET EN RESEAU DANS UN ENVIRONNEMENT
     DE COMMERCE ELECTRONIQUE ET PROCEDE ASSOCIE
Publication Year: 2001

10/TI,PY/4   (Item 4 from file: 349)

COLLABORATIVE CAPACITY PLANNING AND REVERSE INVENTORY MANAGEMENT DURING
     DEMAND AND SUPPLY PLANNING IN A NETWORK-BASED SUPPLY CHAIN ENVIRONMENT
     AND METHOD THEREOF
PLANIFICATION EN COLLABORATION DES CAPACITES ET GESTION ANTICIPEE DES
     STOCKS LORS DE LA PLANIFICATION DE L'OFFRE ET DE LA DEMANDE DANS UN
     ENVIRONNEMENT DE CHAINE D'APPROVISIONNEMENT FONDEE SUR LE RESEAU ET
     PROCEDE ASSOCIE
Publication Year: 2001

10/TI,PY/5   (Item 5 from file: 349)

METHOD FOR AFFORDING A MARKET SPACE INTERFACE BETWEEN A PLURALITY OF
     MANUFACTURERS AND SERVICE PROVIDERS AND INSTALLATION MANAGEMENT VIA A
     MARKET SPACE INTERFACE
PROCEDE DE MISE A DISPOSITION D'UNE INTERFACE D'ESPACE DE MARCHE ENTRE UNE
     PLURALITE DE FABRICANTS ET DES FOURNISSEURS DE SERVICES ET GESTION
     D'UNE INSTALLATION VIA UNE INTERFACE D'ESPACE DE MARCHE
Publication Year: 2001

10/TI,PY/6   (Item 6 from file: 349)

A SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR DETERMINING CAPABILITY
     LEVELS OF A RELEASE MANAGEMENT PROCESS AREA FOR PROCESS ASSESSMENT
     PURPOSES IN AN OPERATIONAL MATURITY INVESTIGATION
SYSTEME, PROCEDE ET ARTICLE MANUFACTURE POUR DETERMINER LES NIVEAUX DE
     CAPACITE D'UNE ZONE DU PROCESSUS DE GESTION DE DIFFUSION A DES FINS
     D'EVALUATION DE PROCESSUS DANS UNE ETUDE DE MATURITE OPERATIONNELLE
Publication Year: 2001

10/TI,PY/7   (Item 7 from file: 349)

A SYSTEM, METHOD AND COMPUTER PROGRAM FOR DETERMINING OPERATIONALMATURITY
OF AN ORGANIZATION
SYSTEME, PROCEDE ET ARTICLE FABRIQUE PERMETTANT DE MESURER LA MATURITE
OPERATIONNELLE D'UNE ORGANISATION D'OPERATIONS
Publication Year: 2001

NETWORK BASED HUMAN RESOURCES INFORMATION MANAGEMENT SYSTEM
SYSTEME DE GESTION D'INFORMATIONS DE RESSOURCES HUMAINES EN RESEAU
Publication Year: 2001

Set	Items	Description
S1	6088	SELLER? OR RETAILER? OR MERCHANT? ? OR SUPPLIER? OR DEALER? ? OR DISTRIBUTOR?
S2	921	((3RD OR THIRD)(W)(PARTY OR PARTIES) OR OUTSIDE)(2W)(VENDO-R? OR PROVIDER?) OR CONTRACTOR?
S3	22454	COMMUNICAT? OR INFORM??? OR NOTIFI? OR NOTIFY? OR APPRIS? - OR TELL OR TOLD OR IMPART? OR CONVEY? OR MESSAGE? ? OR UPLOAD? OR UP()LOAD?
S4	2549	(CUSTOMER? OR CONSUMER? OR PURCHASER? OR BUYER? OR SHOPPER-?)(3N)(ACCOUNT? ? OR REGISTER? ? OR RECORD? OR LOG? ? OR BANK-BOOK? OR BALANC? OR INFO OR INFORMATION OR PARTICULARS OR DATA OR DETAILS OR STATUS)
S5	39868	CHANG? OR ADAPT? OR ALTER??? OR TRANSFORM? OR MODIF? OR VA-RY? OR VARI? OR SHIFT? OR DEVIAT? OR FLUCTUAT? OR DIFFER? OR - ADJUST? OR EDIT OR EDITING OR EDITED OR SUPERSED? OR UPDAT?
S6	0	S1 AND S2 AND S3 AND S4 AND S5
S7	20	S1 AND S2 AND S3
S8	18	S7 NOT PY>2000
S9	13	S2 AND S3 AND S4
S10	10	S9 NOT PY>2000
S11	293	S3 AND S4 AND S5
S12	41	S3(S)(S4(5N)S5)
S13	26	S12 NOT PY>2000

8/3,K/1

01134091   DOCUMENT TYPE: Product

PRODUCT NAME: PrimeContract (134091)

Primavera Systems Inc (355348)
3 Bala Plaza W #700
Bala Cynwyd, PA 19004 United States
TELEPHONE: (610) 667-8600

RECORD TYPE: Directory

CONTACT: Sales Department

REVISION DATE: 20030310

Primavera (R) Systems' PrimeContract (R) provides architectural,
engineering, and construction (AEC) users with commerce, **communications** ,
and project control features. The online product allows owners, designers,
contractors , subcontractors, and **suppliers** to access procurement,
construction, facility maintenance, and a wide range of other project
information. PrimeContract...
...documents, view and redline drawings, and control design processes.
Employing workflow templates, project owners and **contractors** can track
project progress, route documents, and create task lists. The system also
provides users...

DESCRIPTORS: Architects; Conferencing; Construction; Construction
    Management; **Contractors** ; Groupware; Intranets; Project Management

8/3,K/2

00126787   DOCUMENT TYPE: Review

PRODUCT NAMES: FreeMarkets   (788112); eFed   (014532)

TITLE: Shopping For The Right Model: Government sizes up best solutions...
AUTHOR: Robinson, Brian
SOURCE: Federal Computer Week,   v14 n30   ps6(5) Aug 28, 2000
ISSN: 0893-052X
HOMEPAGE: http://www.fcw.com

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 20010330

...the advantages of online procurement for federal buyers; the ability of
e-procurement buyers and **sellers** to adhere to federal regulations; the
actual ease of use possible with online buying; and the cost to agencies.
One pilot program run by the Army's **Communications** - Electronics Command
(Cecom) in which a few laptops and a fax machine were purchased provides...

DESCRIPTORS: Auctions; E-Commerce; E-Purchasing; Government; Government
    Contractors

8/3,K/3

EKD   July 22, 2003

00126045   DOCUMENT TYPE: Review

PRODUCT NAMES: B2B Marketplaces   (842338)

TITLE: All Aboard for Private B2B Marketplaces: Business exchanges with...
AUTHOR: Seminerio, Maria
SOURCE: eWeek,   v17 n39 p62(2) Sep 25, 2000
ISSN: 1530-6283
HOMEPAGE: http://www.eweek.com

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 20010430

...companies with which it will do business online. Amtrak, which sends
bid-invitation e-mail **messages** to financing companies, likes the fact
that Amtrak itself chooses auction participants and can customize...

...e-marketplaces are a good choice for companies that usually work only
with a few **suppliers** , such as Amtrak (which can spend up to a billion
dollars for one equipment lease...

DESCRIPTORS: B2B Marketplaces; **Contractors** ; E-Commerce; E-Purchasing;
     Railroads

 8/3,K/4
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.

00125080   DOCUMENT TYPE: Review

PRODUCT NAMES: B2B Marketplaces   (842338); Construction   (842591)

TITLE: Builder e-marketplaces
AUTHOR: Spiegel, Rob
SOURCE: eCOMMERCE BUSINESS,   v1 n2 p32(5) May 1, 2000
ISSN: 1529-0077
HOMEPAGE: http://www.ecommercebusinessdaily.com

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 20010430

New Web-based e-hubs for the construction market link builders with
subcontractors and **suppliers** . Many construction projects are highly
complex, and builders need project management solutions as much as...

...the Internet as they request bids. The new e-market places also permit
builders to **communicate** with many subcontractors and send requests for
bids to more subcontractors. E-hubs reduce costs by allowing builders to
buy supplies directly and to choose from national and local **suppliers** .
According to Don Hyde, CEO of Internos, an e-marketplace company that
kicked off Builder...

...and back-office automation and features that allow the builder to
exchange project information with **suppliers** and subcontractors) and 20
percent procurements. BuildNet is also building e-markets for local areas
 ...

EKD   July 22, 2003

8/3,K/5

00122626   DOCUMENT TYPE: Review

PRODUCT NAMES: SubmitOrder.com (792675); OpenOrders (792683)

TITLE: Delivering the Goods: ...order management and fulfillment.
AUTHOR: Mello, John P, Jr
SOURCE: CFO,   v16 n1 p34(1) Jan 2000
ISSN: 8756-7113
HOMEPAGE: http://www.cfonet.com

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 20020630

...in logistics and fulfillment and a very Web-experienced technical team,
a rare attribute for **third - party providers** . Fingerhut and Hanover
Direct also provide various order management and fulfillment solutions for
Web **merchants** . OpenOrders provides Web-ready catalog, order management,
and fulfillment software useful for business-to-business...
...and business-to-consumer transactions. OpenOrders can allocate inventory
as an order is taken online, **tell** a customer an item has to be
backordered, and give the customer an estimated shipping...

8/3,K/6

00120246   DOCUMENT TYPE: Review

PRODUCT NAMES: Knowledge Management (838756)

TITLE: What Do You Know?
AUTHOR: Wallace, David
SOURCE: Small Business Computing,   v4 n10 p70(5) Oct 1999
ISSN: 1529-5117
HOMEPAGE: http://www.smalloffice.com

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 20000730

...holds a company together, means managing the 'collective experience of
everyone who works with clients, **suppliers** , **contractors** , co-workers,
and rivals.' It is just as important as the formats and contexts in which
it is **communicated** , which can include reports, spoken comments, e-mailed
rumors, or interpretations of what is read...

8/3,K/7

00117961   DOCUMENT TYPE: Review

PRODUCT NAMES: ECML   (840955)

TITLE: It's the Year Of the Wallet
AUTHOR: Barnett, Megan
SOURCE: Industry Standard,   v2 n21 p30(1) Jul 5, 1999
ISSN: 1098-9196
HOMEPAGE: http://www.thestandard.com

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 20011030

...ECML allows e-wallets to automatically send customer information into
the payment forms of participating **merchants** . ECML, if it is used widely
on **merchant** sites, will revamp the e-wallet software market by making
one-click shopping a commodity...
...barriers to market entry. Wallet services from many providers, including
banks, will increase, and independent, **third - party** wallet **providers**
will have to invent services that go beyond one-click shopping in order to
compete...

DESCRIPTORS: **Communications** Standards; Digital Wallets; E-Commerce; EFT
      (Electronic Funds Transfer)

 8/3,K/8
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00104421   DOCUMENT TYPE: Review

PRODUCT NAMES: Actra Order Expert Buyer   (683841); Java   (573744)

TITLE: Purchasing Nirvana?
AUTHOR: Tadjer, Rivka
SOURCE: InternetWeek,   v682 p55(3) Sep 22, 1997
ISSN: 0746-8121
HOMEPAGE: http://www.internetwk.com

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 20020630

...year, or about one-fifth the nation's GDP. However, new World Wide
Web-based, **distributor** -developed supply catalogs, and intranet software
systems are becoming available to streamline purchasing of supplies...

...enter an IDF, and work with online catalogs containing 120,000 products
from 1,500 **suppliers** . Intranet-based purchasing systems based on Java
toolkits can allow **suppliers** , **distributors** , and **contractors** , or the
complete supply chain, to do business over the intranet. Java could become·
very popular if such systems proliferate because every interaction between
business and its **suppliers** has to be coded into electronic rules. If Java
eases programming tasks for intranet purchasing...

COMPANY NAME: Netscape **Communications** Corp...

 8/3,K/9
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.

00103576   DOCUMENT TYPE: Review

PRODUCT NAMES: Lotus Notes 4.1 (550418); AIX (695947)

TITLE: Extranet Keeps Production Flying
AUTHOR: Angus, Jeff
SOURCE: Information Week,   v643 p98(3) Aug 11, 1997
ISSN: 8750-6874
HOMEPAGE: http://www.informationweek.com

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 20030527

...Lotus Notes 4.1 and IBM's AIX is used by McDonnell-Douglas to enhance
communications with **suppliers** . The Notes-based extranet streamlines
tasks required to manage projects dedicated to building airplanes. A...

...of contracts. The company has to track 80,000 parts and assemblies
obtained from 500 **suppliers** . The extranet, which provides workflow
functions, uses Notes clients that gain access to a Notes...

...used: Daily Dispatch List, JIT Raw Material Application, and Inspection
Callboard Application. Daily Dispatch allows **suppliers** to enter data into
Notes forms, and JIT Raw Material Application tracks material deliveries
similarly. Inspection Callboard will robotize tasks required to **tell**
quality assurance inspectors when items are ready for examination.

DESCRIPTORS: AIX; Extranets; Government **Contractors** ; Groupware;
     Manufacturing; Manufacturing Execution Systems; Network Software;
     Notes/Domino; Project Management; Supply Chain Management

 8/3,K/10
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.

00102208   DOCUMENT TYPE: Review

PRODUCT NAMES: GE TradeWeb (626945)

TITLE: Anchors Aweigh?
AUTHOR: Callaway, Erin
SOURCE: PC Week,   v14 n23 p137(2) Jun 9, 1997
ISSN: 0740-1604

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 20030327

...streamlines the procurement process with Internet-based EDI, and would
like to have all its **suppliers** online. However, that is impossible, says
a company spokesmen, because EDI requires substantial resources dedicated
...

...financial staff as the company expands. Its Ultramar Diamond unit uses
Internet EDI with 10 **suppliers** and is adding more. Some problems with
Internet EDI are discussed, including increased management tasks...

DESCRIPTORS: Data **Communications** ; EDI (Electronic Data Interchange);

8/3,K/11
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00101690   DOCUMENT TYPE: Review

PRODUCT NAMES: Net.Commerce (627291); Microsoft Merchant **Server**
(617164

TITLE: A Grand Opening For Virtual Storefronts With Middleware
AUTHOR: Nance, Barry
SOURCE: Network Computing,   v8 n10 p80(5) Jun 1, 1997
ISSN: 1046-4468
HOMEPAGE: http://www.NetworkComputing.com

RECORD TYPE: Review
REVIEW TYPE: Review
GRADE: C

REVISION DATE: 20010730

...PRODUCT NAMES: 627291); Microsoft Merchant **Server...**

IBM's Net.Commerce and Microsoft's Microsoft **Merchant** Server are two
compared electronic commerce middleware packages. Both products are rated
average, but Net...

...very good overall if it included Open DataBase Connectivity (ODBC)
support. Other companies, including Netscape **Communications** , Oracle, and
Open Market were also invited to compete but they were not yet able...

...transaction to a financial institution. Commerce software also provides
application programming interface (API) hooks to **third - party** vendors '
products. **Merchant** Server was uneven, with good scalability, no built-in
Secure Electronic Transaction support, very good...

...and Open Database Connectivity (ODBC) interface, and a relatively high
price for the functionality provided. **Merchant** Server lacks NSAPI
support, while Net.Commerce lacks support for ISAPI. Net.Commerce
integrates with...

...and assists online store managers with browser recognition, session
tracking, shopper classification, and statistics logging. **Merchant** Server
nicely organizes ordering into 14 steps, into which tax, shipping,
inventory, EDI, and other...

8/3,K/12
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00091806   DOCUMENT TYPE: Review

PRODUCT NAMES: Internet (833029); Agribusiness (836184)

TITLE: Industry Taps Into Web
AUTHOR: Caldwell, Bruce
SOURCE: Information Week,   v578 p42(2) May 6, 1996
ISSN: 8750-6874
HOMEPAGE: http://www.informationweek.com

RECORD TYPE: Review
REVIEW TYPE: Product Analysis

GRADE: Product Analysis, No Rating

REVISION DATE: 20030630

...databases. The site should help reduce costs, lower inventories, and improve information dissemination for manufacturers, **distributors** , and **retailers** . The $5 million venture supports electronic data interchange (EDI) and electronic funds transfer (EFT) via the network and provides full Internet access. Backers say the network gives **third** - **party** **vendors** a vehicle for developing industry-specific standards for EDI, EFT, and bar coding. While the...

DESCRIPTORS: Agribusiness; AutoID; Chemistry; **Communications** Standards; Content Providers; EDI (Electronic Data Interchange); EFT (Electronic Funds Transfer); Government Regulations; Information Retrieval...

8/3,K/13
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00086595   DOCUMENT TYPE: Review

PRODUCT NAMES: QuickServer (597171)

TITLE: Client/server apps make leap to Web browsers
AUTHOR: Wagner, Mitch
SOURCE: Computerworld,   v30 n5 p20(1) Jan 29, 1996
ISSN: 0010-4841
HOMEPAGE: http://www.computerworld.com

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 20020819

...in C++, Visual Basic, Java, or PowerBuilder. Companies can use QuickServer to launch applications to **communicate** with mobile sales staff, **suppliers** , **contractors** , and other business partners. Users can also construct custom applications for consumers and design internal...

COMPANY NAME: Wayfarer **Communications** Inc...

8/3,K/14
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00085366   DOCUMENT TYPE: Review

PRODUCT NAMES: Oracle 7.1.4 (004233); Oracle Financials (692018)

·**TITLE: The Check's In The (E-)Mail**
AUTHOR: Bowen, Barry D
SOURCE: Information Week,   v554 p80(2) Nov 20, 1995
ISSN: 8750-6874
HOMEPAGE: http://www.informationweek.com

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 20030428

...generated and sent to the sender of the invoice. FedEx is only one of

five **suppliers** using Bank of America's Internet EDI trial payment system,
which also uses encryption, digital...

...used prevents intrusion from hackers. To crack the code, one would have
to quickly decrypt **message** traffic, block and imitate e-mail to and from
sender and receiver, be a valid...

DESCRIPTORS: Accounts Payable; Computer Security; Data **Communications** ;
    EDI (Electronic Data Interchange); Encryption; Government **Contractors**
    ; Oracle; Research & Development

 8/3,K/15
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00077039   DOCUMENT TYPE: Review

PRODUCT NAMES: CALS (830187)

TITLE: CALS Takes Off in The Marketplace
AUTHOR: Endrijonas, Janet
SOURCE: Managing Automation,   v10 n3 p63(2) Mar 1995
ISSN: 0089-3805
HOMEPAGE: http://www.managingautomation.com

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 20030228

...by the Agile Manufacturing Information Infrastructure (AMII), is to
establish a standards-based network for **suppliers** to provide engineering
and tools, services, and software. Turnout at a recent CALS exposition
revealed...

DESCRIPTORS: Airlines; Data **Communications** ; EDI (Electronic Data
    Interchange); Engineering Documentation; Government; Government
    Contractors ; Government Standards; Manufacturing

 8/3,K/16
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00076066   DOCUMENT TYPE: Review

PRODUCT NAMES: CADleaf Plus (468321)

TITLE: Loral Vought Systems solves CALS communication **problem**
AUTHOR: Smith, Steve
SOURCE: Silicon Graphics World,   v5 n3 p10(1) Mar 1995
ISSN: 1057-7041
HOMEPAGE: http://www.pcinews.com/pci

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 19950730

TITLE: Loral Vought Systems solves CALS communication **problem**

...CADleaf then easily converts the files to CALS format. There are
advantages to requiring defense **suppliers** to use the CALS format, since

it permits each **supplier** to use their own favorite tools, while still saving money during the review cycle. Also...

DESCRIPTORS: CAE; Engineering Documentation; Government **Contractors** ; National Defense; Page Composition; Standards

8/3,K/17
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00069732   DOCUMENT TYPE: Review

PRODUCT NAMES: EDI/400   (401617); Advantis VAN   (532282); Paperfree EDI Translation Software   (532291)

TITLE: Expect Federal Directive to Create EDI Hub-bub
AUTHOR: Frye, Colleen
SOURCE: Software Magazine,   v14 n10 p87(6) Oct 1994
ISSN: 0897-8085
HOMEPAGE: http://www.softwaremagazine.com

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 20030527

The federal government recently mandated use of electronic data interchange (EDI) for **communications** with vendors selling to government agencies items costing less than $25,000. The ripple effect of this regulation requires **suppliers** to adopt EDI. Most firms are not eager to expend resources to comply, but recent...

DESCRIPTORS: **Communications** Standards; Data **Communications** ; EDI (Electronic Data Interchange); Government; Government **Contractors** ; UNIX

8/3,K/18
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00069174   DOCUMENT TYPE: Review

PRODUCT NAMES: EDI (Electronic Data Interchange)   (830052); National Defense   (830418)

TITLE: Electrifying Change at DFSC
AUTHOR: Lockard, Craig
SOURCE: EDI World,   v4 n9 p22(3) Sep 1994
ISSN: 1055-0399

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 20020227

...using ANSI ASC X12 EDI guidelines and the Petroleum Industry Data Exchange (PIDX) standard formats. **Suppliers** and other contracts use identical e-forms to shorten response time and reduce costs. DFSC workshop sessions for **contractors** of all sizes explain training opportunities and EDI's advantages. The agency uses four local...

DESCRIPTORS: **Communications** Standards; Data **Communications** ; EDI

(Electronic Data Interchange); Government; National Defense

EKD   July 22, 2003

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.

01099317   DOCUMENT TYPE: Product

PRODUCT NAME: Infranet Cable & Satellite (099317)

Portal Software Inc (660973)
10200 S De Anza Blvd
Cupertino, CA 95014 United States
TELEPHONE: (408) 572-2000

RECORD TYPE: Directory

CONTACT: Sales Department

REVISION DATE: 20020730

Portal Software's Infranet (R) Cable & Satellite platform allows cable
providers and **communications** satellite operators to offer a wide range of
services to their customers. The platform supports...

...and the Infranet Cable & Satellite Framework components. The Infranet
Video Manager can import content from **third - party providers** ; catalog
pay-per-view content schedules; support customer service representatives;
and **upload** purchases from provisioning agents. Infranet Cable &
Satellite's Infranet Broadband Manager component streamlines the deployment
...

...The module can be used to update, add, and delete services, as well as
monitor **customer data** changes. The Infranet Cable & Satellite Framework
is an operational support system that integrates with customer...

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.

01004182   DOCUMENT TYPE: Product

PRODUCT NAME: Contractor **Cost Accounting (004182**

Prosoft Inc (236900)
6018 E Columbus Dr
Tampa, FL 33619 United States
TELEPHONE: (813) 626-8778

RECORD TYPE: Directory

CONTACT: Sales Department

REVISION DATE: 20030423

PRODUCT NAME: Contractor **Cost Accounting...**

Prosoft's **Contractor** Cost Accounting system provides commercial and
residential builders with general ledger, job costing, accounts receivable
and payable, payroll, purchase order, and other features. **Contractor** Cost
Accounting's General Ledger module supports multiple departments. The
component can be employed in...

...It also produces comparison spreadsheets. The module can track labor,
material, subcontracted, and other costs. **Contractor** Cost Accounting's
Accounts Receivable module automatically bills and updates **customer
accounts** . It processes discount, tax, interest, and other charges. It also

prints invoices and maintains customer...

...pay code. It includes partial payment invoicing, check writing, vendor liability tracking, and cost overrun **notification** features. **Contractor** Cost Accounting's Payroll component encompasses customizable, multi-state tax table; current and year-to...

DESCRIPTORS: Accounting; Accounts Payable; Accounts Receivable;
    Construction; Construction Management; **Contractors** ; Cost Accounting;
    General Ledger; Job Costing; Payroll; Purchase Orders; Purchasing

10/3,K/3
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00123107   DOCUMENT TYPE: Review

PRODUCT NAMES: Company--Keynote Systems Inc (871036)

TITLE: Keynote Strikes Chord: Measurement service plays well with ISPs
AUTHOR: Smetannikov, Max
SOURCE: Interactive Week,   v7 n11 p62(1) Mar 20, 2000
ISSN: 1078-7259
HOMEPAGE: http://www.interactive-week.com

RECORD TYPE: Review
REVIEW TYPE: Company

REVISION DATE: 20020703

...market leader. Such customers as Adero, Akamai Technologies, Colt Telecom Group, Digex, Digital Island, Exodus **Communications** , Global Crossing's GlobalCenter, Interpath **Communications** , Singapore Telecommunications, and UUnet regard Keynote's measurements as a de facto industry standard, and...
...users to pay monthly fees for its services. UUnet (and many other companies) sell Keynote **data** to **customers** , simply because UUnet would be suspected of bias, but a **third** - **party** **provider** of measurement services is regarded as objective. When servers go offline, customers generally call their...

10/3,K/4
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00117961   DOCUMENT TYPE: Review

PRODUCT NAMES: ECML (840955)

TITLE: It's the Year Of the Wallet
AUTHOR: Barnett, Megan
SOURCE: Industry Standard,   v2 n21 p30(1) Jul 5, 1999
ISSN: 1098-9196
HOMEPAGE: http://www.thestandard.com

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 20011030

...other vendors, operates with any Web-security software. ECML allows e-wallets to automatically send **customer** **information** into the payment forms of participating merchants. ECML, if it is used widely on merchant...

...barriers to market entry. Wallet services from many providers, including banks, will increase, and independent, **third - party** wallet **providers** will have to invent services that go beyond one-click shopping in order to compete...

DESCRIPTORS: **Communications** Standards; Digital Wallets; E-Commerce; EFT (Electronic Funds Transfer)

 10/3,K/5
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00106431   DOCUMENT TYPE: Review

PRODUCT NAMES: Pretty Good Privacy (835072)

TITLE: Secure Web Transactions: A secure framework based on Pretty Good...
AUTHOR: Davidson, Andrew
SOURCE: Web Techniques,   v2 n11 p49(3) Nov 1997
ISSN: 1086-556X
HOMEPAGE: http://www.webtechniques.com

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 20020630

...to the Web client, or to server software. The source code for PGP is published. **Buyers** need not **register** with a **third - party** financial **provider** , since only a credit card is needed. PGP encryption applications use public-key cryptography, which...
...public keys collected by a user over time, or more than one private key for **communication** with different groups. A secured private key ring is critical, and PGP safeguards each key...

DESCRIPTORS: **Communications** Standards; Computer Security; Encryption; File Security; Internet Security; Internet Utilities; Network Administration; Network Software

 10/3,K/6
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00099614   DOCUMENT TYPE: Review

PRODUCT NAMES: Microsoft Access 97 2.0 (387894)

TITLE: AccuFacts gives small integrator the job of revamping data
AUTHOR: Karon, Paul
SOURCE: InfoWorld,   v19 n2 p65(1) Jan 13, 1997
ISSN: 0199-6649
HOMEPAGE: http://www.infoworld.com

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 20020630

Microsoft's Microsoft Access 2.0 database was used, along with PDQ **Communications** Software, as part of a client/server order management system for AccuFacts Screening. The company...

...easy retrieval, and manages the business relationship with AccuFacts.
The server-side database stores all **information** about **customers** , job
orders, and any sub- **contractors** that AccuFacts employs to conduct
research. Host computers poll a bulletin board every minute and download
client requests. They generate the needed background reports, and **upload**
the files to the customer bulletin board in-boxes.

10/3,K/7
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00095816   DOCUMENT TYPE: Review

PRODUCT NAMES: Appalanche (629758); Java (573744)

TITLE: Netscape recruits new Web app allies
AUTHOR: Sliwa, Carol
SOURCE: Network World,   v13 n35 p1(2) Aug 26, 1996
ISSN: 0887-7661
HOMEPAGE: http://www.nwfusion.com

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 20010430

Netscape **Communications** ' Appalanche, a free suite of Java-based business
applications, was developed by a group of **third - party vendors** .
Netscape will begin promoting Appalanche's tools as specialized
applications. Appalanche includes a sales trend...
...browser to call up the home office's Internet/intranet server to link to
a **customer** 's purchasing **record** while traveling. Users can gain access
to applets via Web browsers, say sources knowledgeable about the plan.
Netscape is being compared to Microsoft, which also uses **third - party
vendors** ' products to gain support for its products. Many of Appalanche's
applications were first designed...

COMPANY NAME: Netscape **Communications** Corp...

10/3,K/8
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00092709   DOCUMENT TYPE: Review

**PRODUCT NAMES: Java (573744); CICS (205541); WOMBeast (622672); OS/2
Warp (526576); MQSeries (515591)**

**TITLE: Leaving a lasting legacy: Java key part of IBM's enterprise
strategy**
AUTHOR: Moeller, Michael Leach, Norvin
SOURCE: PC Week,   v13 n23 p1(2) Jun 10, 1996
ISSN: 0740-1604

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 20021230

...all part of IBM's enterprise strategy. Java will link Internet and
intranet browsers with **Customer   Information** Control System (CICS) and

legacy databases. WOMBeast creates Hypertext Markup Language (HTML) pages
on-the...
...applications. IBM is also upgrading OS/2 Warp client and server
functions with products from **third** - **party** **vendors** , including those of
Netscape **Communications** . IBM will support users with legacy links based
on new tools and gateway translation servers; this technology allows Java
applets to talk to CICS applications or send MQSeries **messages** to support
millions of transactions per day without using a Common Gateway Interface
or proprietary...

10/3,K/9
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00076066   DOCUMENT TYPE: Review

PRODUCT NAMES: CADleaf Plus   (468321)

TITLE: Loral Vought Systems solves CALS communication **problem**
AUTHOR: Smith, Steve
SOURCE: Silicon Graphics World,   v5 n3 p10(1) Mar 1995
ISSN: 1057-7041
HOMEPAGE: http://www.pcinews.com/pci

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 19950730

TITLE: Loral Vought Systems solves CALS communication **problem**

When Loral Vaught Systems was required by the U.S. Army Missile Command,
its primary **customer** , to deliver **data** in CALS formats, they required a
software tool for graphics file conversion and viewing. However...

DESCRIPTORS: CAE; Engineering Documentation; Government **Contractors** ;
     National Defense; Page Composition; Standards

10/3,K/10
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00069215   DOCUMENT TYPE: Review

PRODUCT NAMES: Company--Sybase Inc   (850926)

TITLE: MDI and Sybase to Merge Database Gateway Families
AUTHOR: Knowles, Anne
SOURCE: PC Week,   v11 n37 p1(2) Sep 19, 1994
ISSN: 0740-1604

.RECORD TYPE: Review
REVIEW TYPE: Company

REVISION DATE: 20020703

...replicate mainframe data, and migrate it to Sybase's Replication Server.
MDI will work with **third** - **party** **vendors** to help **customers** transfer
host **data** to Replication Server. This replication will allow **customers**
to consolidate **data** for decision-support purposes, as well as move
applications off of the mainframe incrementally.

DESCRIPTORS: Client/server; **Communications** Interfaces; Database

13/3,K/1

02680737   DOCUMENT TYPE: Company

Personic Inc (680737)
1000 Marina Blvd 5th Floor
Brisbane, CA 94005 United States
TELEPHONE: (650) 829-6800
TOLL FREE TELEPHONE NUMBER: (888) 326-3270
FAX: (650) 829-6801
HOMEPAGE: http://www.personic.com
EMAIL: info@personic.com

RECORD TYPE: Directory

CONTACT: Sales Department

ORGANIZATION TYPE: Corporation
EQUITY TYPE: Private
STATUS: Active

NUMBER OF EMPLOYEES: 160
SALES: NA
DATE FOUNDED: 1994
PERSONNEL: Stanton, Lewis, President; Stanton, Lewis, Chief Executive
    Officer; Curtis, Dave, VP Finance; Curtis, Dave, Chief Financial
    Officer; Wolkow, Laurie, VP Operations; Beaumont, Tim, VP Sales
REVISION DATE: 20010330

Personic Incorporated is an e-business recruiting company that provides the
 communications and transaction infrastructure to enable businesses and
staffing agencies to find and hire talented workforces...

...to eliminate redundancies. Personic meets the diverse needs of its
customers through offering a wide **variety** of services, which include
data conversion, **customer** support, and consulting. Founded in 1994,
Personic enables businesses to switch from a paper-based...

13/3,K/2

01787833   DOCUMENT TYPE: Product

PRODUCT NAME: myEnterprise 3.0 (787833)

BroadQuest Inc (663905)
RiverPark Towers #650 333 W San Carlos St
San Jose, CA 95110 United States
TELEPHONE: (408) 287-5665

RECORD TYPE: Directory

CONTACT: Sales Department

REVISION DATE: 20000704

...Users become aware of more sales opportunities because pre-set reports
and customizable alerts quickly **update** them regarding **changes** in a
customer 's **status** . With myEnterprise, account managers and sales/support
teams can at last optimize use of key...

...and reports and free up staff to spend more time selling. Account

EKD   July 22, 2003

managers can be informed automatically when customers place support calls, and can use paging, e-mail, or Web page...

13/3,K/3
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.

01145301   DOCUMENT TYPE: Product

PRODUCT NAME: SeeBeyond Business Integration Suite (145301)

SeeBeyond Technology Inc (628701)
800 E Royal Oaks Blvd
Monrovia, CA   91016-6347   United States
TELEPHONE: (626) 425-0541

RECORD TYPE: Directory

CONTACT: Sales Department

REVISION DATE: 20030421

...s SeeBeyond Business Integration Suite provides organizations with process modeling and automation, real-time monitoring, **notification** , and analysis features. It also includes exception management, **customer   data** cleansing and matching, data **transformation** , messaging, trading partner management, and business- to-business (B2B) security tools. SeeBeyond Business Integration Suite...

13/3,K/4
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.

01099317   DOCUMENT TYPE: Product

PRODUCT NAME: Infranet Cable & Satellite (099317)

Portal Software Inc (660973)
10200 S De Anza Blvd
Cupertino, CA   95014   United States
TELEPHONE: (408) 572-2000

RECORD TYPE: Directory

CONTACT: Sales Department

REVISION DATE: 20020730

Portal Software's Infranet (R) Cable & Satellite platform allows cable providers and **communications** satellite operators to offer a wide range of services to their customers. The platform supports...

...from third-party providers; catalog pay-per-view content schedules; support customer service representatives; and **upload** purchases from provisioning agents. Infranet Cable & Satellite's Infranet Broadband Manager component streamlines the deployment...

...The module can be used to update, add, and delete services, as well as monitor **customer   data   changes** . The Infranet Cable & Satellite Framework is an operational support system that integrates with customer relationship...

13/3,K/5

01078085   DOCUMENT TYPE: Product

PRODUCT NAME: Lightflow (078085)

Lightflow (705471)
980 N Michigan Ave #1775
Chicago, IL 60611 United States
TELEPHONE: (312) 274-9544

RECORD TYPE: Directory

CONTACT: Sales Department

REVISION DATE: 20020330

...platforms. Lightflow's scalable application server, which meets 99.999
percent reliability standards, supports a **communications** channel between
customers, agents, software, and data storage media. Lightflow offers an
automated, one-time...

...history panel, and other features. The system's Administrative
Application can be used to create, **edit** , or delete agent **accounts** .
Lightflow's **CustomerPage** feature allows companies to create
communications pages for customers. Such pages offer order information,
links, news, and promotional material. Anonymous users...

...Customer Pages. Lightflow employs Java and eXtensible Markup Language
(XML) technologies in storing and organizing **data** . **Customers** employ an
EndUser applet and **various** servlets in linking to the system.

 13/3,K/6

01070025   . DOCUMENT TYPE: Product

PRODUCT NAME: InSite (070025)

Creo Inc (474495)
3700 Gilmore Way
Burnaby, BC V5G 4M1 Canada
TELEPHONE: (604) 451-2700

RECORD TYPE: Directory .

CONTACT: Sales Department

REVISION DATE: 20020130

...collaboration, and approval processes online. Employing standard Web
browsers, multiple remote users can track and **edit** files simultaneously.
Buyers , using passwords, **log** on to systems, viewing job thumbnails and
approving designs. Customers can add annotations to files...

...measure color density. Edits are linked to prepress workflow databases
and to an e-mail **notification** system. Using InSite, customer service
representatives (CSRs) also can print job information, streamlining the
notification process. The InSite Internet portal integrates with standard
Brisque (TM) and Prinergy (TM) prepress systems...

...the system, designers and buyers can reduce design errors and reprints
and can speed overall **communication** processes. Additionally, designers

can eliminate courier and FTP costs. InSite has a secure file transfer...

13/3,K/7
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

01068845   DOCUMENT TYPE: Product

PRODUCT NAME: Runner (068845)

TouchStar Americas Inc (713287)
5147 S Garnett #A
Tulsa, OK 74146-5900 United States

RECORD TYPE: Directory

CONTACT: Sales Department

REVISION DATE: 20020130

...personnel can use Runner to capture signatures, obtain pricing
information, reconcile in-vehicle stock, obtain **customer   information** ,
or **adjust   customer** orders. Users can capture management information or
communicate with users in remote locations, as well as provide real-time
route management. Runner is...

13/3,K/8
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

01068608   DOCUMENT TYPE: Product

PRODUCT NAME: Epicor eFrontOffice (068608)

Epicor Software Corp.(543349)
195 Technology Dr
Irvine, CA 92618-2402 United States
TELEPHONE: (949) 585-4000

RECORD TYPE: Directory

CONTACT: Sales Department

REVISION DATE: 20020228

...maintain multiple contract agreements, and bill at variable rates.
Epicor eFrontOffice's Epicor eFrontOffice Conductor **registers   customers**
for training, routes support calls, **updates** customers on contract
expirations, and converts in-bound e-mail **messages** into call records. The
Connector module synchronizes multiple Web sites, remote clients, and
databases. It...

13/3,K/9
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

01064041   DOCUMENT TYPE: Product

PRODUCT NAME: MobileTEC (064041)

WennSoft (599859)
5355 S Moorland Rd
New Berlin, WI 53151-1187 United States

TELEPHONE: (262) 821-4100

RECORD TYPE: Directory

CONTACT: Sales Department

REVISION DATE: 20011230

...a service operation. The MobileTEC module uses wireless technology and radio-equipped PCs to facilitate **communication** between technicians and a central dispatcher. Technicians, while out of the office on calls, can perform several tasks over a wireless connection, such as receiving work orders, closing calls, **changing** schedules, or obtaining **information** about a **customer** . No telephone or LAN connection is necessary. Dispatchers can take customer calls, see when technicians are free, and manage maintenance contracts. The Two-Way Paging module permits interactive text-based **communication** between the field personnel and the home office. This function operates in real time, and **message** delivery is guaranteed using store-and-forward technology.

 13/3,K/10
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

01052736   DOCUMENT TYPE: Product

PRODUCT NAME: TV+ Internet (052736)

BIFS Technologies Corp (704067)
2075 Fruitville Rd #200
Sarasota, FL   34237   United States
TELEPHONE: (914) 343-9300

RECORD TYPE: Directory

CONTACT: Sales Department

REVISION DATE: 20010930

...BIFS Technologies provides high speed, wireless Internet access through a partnership with local television stations. **Customers** can receive Internet **data** using a special antenna **adapter** that connects directly to their computer. Internet traffic is transmitted via advanced digital television technology...
...normal television transmissions and routes the signal to his or her computer. To complete the **communications** loop, TV+ Internet provides customers with several up channel connectivity options, such as a standard
...

 13/3,K/11
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

01017671   DOCUMENT TYPE: Product

PRODUCT NAME: C-PAK's Utility Billing System (017671)

C-PAK Corp (410861)
111 Airport Pkwy
LaGrange, GA   30240   United States
TELEPHONE: (706) 883-7664

RECORD TYPE: Directory

CONTACT: Sales Department

REVISION DATE: 20011030

...late charges. This menu-driven system records and stores the charges and credits for each **customer** 's **account** and produces **various** printouts and ledgers. The software handles multiple municipalities and/or multiple routes. It offers security...

...sheets, utility bills with stubs, past due notices, cut-off notices and an estimated usage **variation** report. An on-screen **customer** **balance** inquiry is included. Special screen **messages** , displays and warnings assist the user during program use. Its flexible-billing feature allows for ...

13/3,K/12
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

01004781   DOCUMENT TYPE: Product

PRODUCT NAME: ABS Accounts Receivable System 7.4 (004781)

American Business Systems Inc (ABS) (030597)
315 Littleton Rd
Chelmsford, MA 01824 United States
TELEPHONE: (978) 250-9600

RECORD TYPE: Directory

CONTACT: Sales Department

REVISION DATE: 20010730

...Receivable System 7.4 is a multicompany, multidepartment module that supports both open item and **balance** forward **customers** . It prepares customer statements, **adjustments** , payments, and debit and credit memos. It also allows users to define aging categories. The...

...and applies credits. Customer statements show all transactions and running balances, plus (optionally) two-line **messages** of up to 60 characters per line. The system includes online help **messages** , window menus, and an online calculator. It interfaces with the ABS General Ledger, Wholesale Distribution...

13/3,K/13
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

01004182   DOCUMENT TYPE: Product

PRODUCT NAME: Contractor Cost Accounting (004182)

Prosoft Inc (236900)
6018 E Columbus Dr
Tampa, FL 33619 United States
TELEPHONE: (813) 626-8778

RECORD TYPE: Directory

CONTACT: Sales Department

REVISION DATE: 20030423

...material, subcontracted, and other costs. Contractor Cost Accounting's
Accounts Receivable module automatically bills and **updates customer
accounts** . It processes discount, tax, interest, and other charges. It also
prints invoices and maintains customer...

...pay code. It includes partial payment invoicing, check writing, vendor
liability tracking, and cost overrun **notification** features. Contractor
Cost Accounting's Payroll component encompasses customizable, multi-state
tax table; current and...

13/3,K/14
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00126780   DOCUMENT TYPE: Review

PRODUCT NAMES: CRM (831204); Electronic Customer Service (840572)

TITLE: The Five Engines Of eCRM: Understanding Electronic Customer...
AUTHOR: LaRow, Mark
SOURCE: Computer Technology Review,   v20 n8 p39(4) Aug 2000
ISSN: 0287-9647
HOMEPAGE: http://www.westworldproductions.com

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 20011130

...Analysis and Segmentation Engine, the Personalization Engine, the
Broadcast Engine, and the Transaction Engine. A **customer** -centered
information store integrates data from **various** sources, including Web
sites and transaction systems. A complete view is provided to allow
recognition...
...segmentation engine; the personalization engine requires scalable
personalization tools, including the ability to identify appropriate
messages and create valuable one-to-one customer relationships with
millions of customers. The broadcast engine...

...mail, or on the road via WAP phone or pager. A broadcast engine requires
multimedia **communication** that merges graphics, video, and audio for
increased viewing ability. The transaction engine must allow...

13/3,K/15
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00126178   DOCUMENT TYPE: Review

PRODUCT NAMES: Axxessory Call Center Suite (020087); CRM Agent Accent
(020095); ClientCall eCenter (020109); FastCall Agent (020117)

TITLE: Screen Pops (and CT Middleware) Bring Call Data Details to Agents
AUTHOR: Green, Andy Kramer, Travis
SOURCE: Teleconnect,   v18 n7 p46(9) Jul 2000
ISSN: 0740-9354
HOMEPAGE: http://www.teleconnect.com

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 20011030

EKD   July 22, 2003

...Advatel's Agent Board, Centergistic's AgentView II, Spectrum's
Ultra-Link II, and Symon **Communications** ' NetBrite are screen pops and
reader boards for call centers. Artisoft's partnership with GoldMine...
...is required. CRM Agent Access, which will be released in the summer,
will let Definity **customers** pop up caller **information** with four
different soft phones for first-party call control on agents' desks.
ClientCall eCenter is a complete...

13/3,K/16
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00125217   DOCUMENT TYPE: Review

**PRODUCT NAMES: MicroStrategy 7.0   (004561); e.Analysis   (014061);
Informatica Applications   (797316)**

TITLE: Rx for e-business: BI vendors prescribe analysis
AUTHOR: Sullivan, Tom
SOURCE: InfoWorld,   v22 n33 p36(1) Aug 14, 2000
ISSN: 0199-6649
HOMEPAGE: http://www.infoworld.com

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 20001130

...will, so e-commerce sites can be reworked quite easily to meet the needs
of **changing** **customer** trends and market **data** . Dot-coms also gather
more buyer data, which can be used by procurement managers, financial and
operations analysts, and purchasing managers in the trenches to send
customers e-mail that **informs** them of products in which they might be
interested. MicroStrategy 7.0, says the vendor...

13/3,K/17
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00124323   DOCUMENT TYPE: Review

PRODUCT NAMES: E.piphany E.6 (090247)

TITLE: Brewing E-sales: CRM Tools help e-biz cross-sell
AUTHOR: Seminerio, Maria
SOURCE: eWeek,   v17 n27 p43(3) Jul 3, 2000
ISSN: 1530-6283
HOMEPAGE: http://www.eweek.com

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 20020618

...from customer touch points, newer CRM products, such as those from
E.piphany and Kana **Communications** , enhance data analysis technology as
well as standardized approaches that assist e-businesses in immediately
updating **information** collected from their **customers** . The features,
which permit analysis of online customer behavior, also pinpoint cross- and
up-selling...

EKD   July 22, 2003

13/3,K/18

00120987   DOCUMENT TYPE: Review

PRODUCT NAMES: Real Time Data Acquisition   (830309)

TITLE: Real-Time Reality: Businesses are finding that pretty fast is now...
AUTHOR: Sweat, Jeff
SOURCE: Information Week,   v764 p83(7) Dec 6, 1999
ISSN: 8750-6874
HOMEPAGE: http://www.informationweek.com

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 20010830

...when they need it. The technology allows employees to collaborate
instantly, alerts workers to critical **changes** in policy and **customer
status** , will pass product information to partners, customers, and
suppliers immediately, and will link internal enterprise...
...have to keep up with virtual companies or be swept away. The
connectivity that realtime **communication** provides is met by enterprise
application integration and large enterprise application suites, since
modules such...

13/3,K/19

00118376   DOCUMENT TYPE: Review

**PRODUCT NAMES: Neon Total Solution   (767417); Prospero 3.0   (586561);
BusinessWare 2.2   (719307); CrossWorlds e-Business   (767395); Agile
Anywhere   (767409)**

TITLE: Integrated Enterprise
AUTHOR: Sweat, Jeff
SOURCE: Information Week,   v738 p18(2) Jun 14, 1999
ISSN: 8750-6874
HOMEPAGE: http://www.informationweek.com

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 20030527

...including enterprise resource planning (ERP) packages and front office
suites. They also want to transport **information** to partners, **customers** ,
and suppliers. The newer and **updated** products that can handle the many
aspects of integration, including **message** queuing, data transformation,
business process modeling, and links to multiple applications allow users
to manage...

...business processes. Particular attention is paid to closer supply chain
links and the ability to **communicate** with e-commerce partners.

13/3,K/20

00118083   DOCUMENT TYPE: Review

PRODUCT NAMES: LMDS   (841064)

TITLE: Telecom Developments Ring in New Data Needs
AUTHOR: Kirtner, Jody
SOURCE: Business Geographics,   v7 n4   p25(3) Apr 1999
ISSN: 1067-456X
HOMEPAGE: http://www.bg.geoplace.com

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 19990930

...foliage and building databases, that can provide information about
natural and human-built impediments. WinStar **Communications** , a wireless
provider, says increasing demand for high-speed connections is a
significant factor in...
...but will add 16 more by the end of 1999. Topics covered include:
coverage challenges; **changes** in database products; **customer**
demographics; and telecom **data** sources.

 13/3,K/21

00115252   DOCUMENT TYPE: Review

PRODUCT NAMES: Netscape Web Server   (742643); Oracle   (004233)

TITLE: Flying the Web: aa.com
AUTHOR: White, David Falconer, Terri
SOURCE: Distributed Computing,   v2 n1   p20(5) Jan/Feb 1999
HOMEPAGE: http://www.DistributedComputing.com

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 20030428

Netscape **Communications** ' Netscape Web Server and Oracle's namesake
database are highlighted in a discussion of the...

...of data sources, includes the SABRE reservation system and an Oracle
database that stores all **customer   information** and conversion tables.
Various described problems with SABRE had to be addressed, especially the
several seconds required by SABRE...

 13/3,K/22

00111172   DOCUMENT TYPE: Review

PRODUCT NAMES: WebPartner Pick   (721107)

TITLE: Bridging the Gap between the Internet and the MultiValue World
AUTHOR: McNamee, Patrick L

                              EKD   July 22, 2003

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 20020630

...allows users to bring mission-critical Pick-based MultiValue databases
to the Internet. With WebPartner, **customer data** and configuration
variables are captured to speed order configuration. WebPartner users can
capture data directly from the customer...
...allows development of an extranet environment that retrieves information
from a mission-critical database for **communication** via the Internet.
Users can bi-directionally send order status information to the Web site....

13/3,K/23

00109985   DOCUMENT TYPE: Review

**PRODUCT NAMES: ERP (Enterprise Resource Planning) (712809); BAR-ONE
(712817); CARaS (613533)**

TITLE: Better Labeling
AUTHOR: Quinn, Paul
SOURCE: ID Systems,   v18 n6 p16(3) Jun 1998
ISSN: 0892-676X
HOMEPAGE: http://www.idsystems.com

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 20030327

...The previous system involved putting a label on the box before
production was complete. If **customer information changed** between the
time the label was made and the parts were put in the box, problems
occurred. The new system incorporates **conveyors** and provides for
hands-free labeling. The new system revolves around a barcode cell area...

13/3,K/24

00099001   DOCUMENT TYPE: Review

PRODUCT NAMES: Intermind Communicator (647225)

TITLE: Information push gets a shove
AUTHOR: Peterson, Eric
SOURCE: PC Week,   v13 n48 p83(2) Dec 2, 1996
ISSN: 0740-1604

RECORD TYPE: Review
REVIEW TYPE: Review
GRADE: B

REVISION DATE: 20000630

Intermind's Intermind **Communicator** , a World Wide Web information
retrieval engine that uses the push method, has a publishing...

...The technology can be used by many types of sites, including commercial
ones, which can **update** **consumer** **information** , and company sites that
tell remote sales personnel about new products or price changes.
Automatic, custom-configured content delivery systems...

...reduce the necessity of search engines. During tests of an application
that works with Netscape **Communications** ' Navigator browser, users could
subscribe to the Unofficial NBA Site and set up Intermind **Communicator** to
judiciously download the most recent scores immediately after they were
published. Information was downloaded in the background, to optimize use of
online time. Intermind **Communicator** automatically updated users when a
Web page subscribed to had been altered, but the intrusive...

...be the ability to set priorities for individual subscriptions, including
the ability to save visual **notification** only for important updates.

 13/3,K/25
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00094584   DOCUMENT TYPE: Review

PRODUCT NAMES: **Solutions Exchange Standard** (837016)

TITLE: **Vendors create help desk standard**
AUTHOR: Kerstetter, Jim
SOURCE: PC Week,   v13 n32 p19(2) Aug 12, 1996
ISSN: 0740-1604

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

REVISION DATE: 20010930

...65 software and hardware vendors; its purpose is to assist help desk
users in exchanging **various** electronic **customer** **information**
documents, such as trouble-tickets, over multiple platforms and operating
system (OSs) using the Internet...

...allow DDTP features to be added to various vendors applications to
provide better cross-platform **communications** . Because better
interoperability among applications means quicker problem solving, users
will benefit from quick completion...

 13/3,K/26
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
(c)2003 Info.Sources Inc. All rts. reserv.

00061504   DOCUMENT TYPE: Review

PRODUCT NAMES: **Ultimedia** (362123)

TITLE: **Casino Bets on UHS/400**
AUTHOR: Zimmerman, Gregory
SOURCE: News 3X/400, p139(3) Jan 1994
ISSN: 1040-6093

RECORD TYPE: Review
REVIEW TYPE: Review
GRADE: A

...New Jersey hotel and casino for interactive multimedia kiosks. The hotel uses the kiosks to **update   customer   accounts** and display **account balances** , allowing **customers** to process **balances** themselves. The system uses PC to provide an Ultimedia Host System/400 based multimedia terminal emulation system. The product interprets **messages** as keystrokes on a 5250 terminal attached to the AS/400. The 5250 data stream...

```
Set     Items    Description
S1      271218   SELLER? OR RETAILER? OR MERCHANT? ? OR SUPPLIER? OR DEALER?
                 ? OR DISTRIBUTOR?
S2      37956    ((3RD OR THIRD)(W)(PARTY OR PARTIES) OR OUTSIDE)(2W)(VENDO-
                 R? OR PROVIDER?) OR CONTRACTOR?
S3      1074108  COMMUNICAT? OR INFORM??? OR NOTIFI? OR NOTIFY? OR APPRIS? -
                 OR TELL OR TOLD OR IMPART? OR CONVEY? OR MESSAGE? ? OR UPLOAD?
                 OR UP()LOAD?
S4      34116    (CUSTOMER? OR CONSUMER? OR PURCHASER? OR BUYER? OR SHOPPER-
                 ?)(3N)(ACCOUNT? ? OR REGISTER? ? OR RECORD? OR LOG? ? OR BANK-
                 BOOK? OR BALANC? OR INFO OR INFORMATION OR PARTICULARS OR DATA
                 OR DETAILS OR STATUS)
S5      3265897  CHANG? OR ADAPT? OR ALTER??? OR TRANSFORM? OR MODIF? OR VA-
                 RY? OR VARIED OR DEVIAT? OR FLUCTUAT? OR EDIT OR EDITING OR E-
                 DITED OR SUPERSED? OR UPDAT?
S6      0        S1 AND S2 AND S3 AND (S4(5N)S5)
S7      0        S2 AND S3 AND (S4(5N)S5)
S8      8        S2 AND S3 AND S4
```

01772184   ORDER NO: AADAA-I9982132
Electronic commerce: A study to develop a general model for the cyber-mediaries during the electronic commerce age
  Author: Alghafli, Saeed Abdulla
  Degree: D.M.
  Year: 2000
  Corporate Source/Institution: Colorado Technical University (1271)
  Source: VOLUME 61/08-A OF DISSERTATION ABSTRACTS INTERNATIONAL.
            PAGE 3246. 244 PAGES
  ISBN: 0-599-88535-1

     ...business models and processes. Those that survive have been able to interrelate employees, customers, prospects, **contractors** , distributors, suppliers, government, and industry on the Internet side. They coordinate and interrelate corporate **data** , e-mail, orders, **customer data** , and inventory. The cornerstones of the model consist of cybermediary roles, characteristics, responsibilities, customer service...

     ...focus on format and content of the site rather than the product itself, selectively route **information** from providers to **consumers** , and provide as much relevant information as possible.
       It was also found that successful cybermediaries...

     ...to bring customers back and keep them from going to competitors; enough information to make **informed** price decisions; the ability to answer questions, take requests, and schedule shipments; provide sophisticated solutions...

     ...customers, differentiating one customer from the next and treating each one as separate; supply successful **communications** and respond to customer's needs/questions in a timely manner; provide live agent help when necessary on a twenty-four hour a day basis; monitor how **customers** use their support **information** ; involve many different levels/sublevels of inquiry for back-and-forth dialogue and two-way **communication** ; and contain a self-service model that provides on-line answers and products, contain archives...

01563412   ORDER NO: AAD97-19560
COMPUTER-INTEGRATED SPECIFICATION INFORMATION FLOW THROUGH THE RESIDENTIAL CONSTRUCTION PROCESS
  Author: CHRISTOFFERSON, JAY PHILLIP
  Degree: PH.D.
  Year: 1996
  Corporate Source/Institution: COLORADO STATE UNIVERSITY (0053)
  Source: VOLUME 58/01-B OF DISSERTATION ABSTRACTS INTERNATIONAL.
            PAGE 402. 183 PAGES

     ...must find ways to use the tools of technology to improve the effectiveness of their **communication** . The problem is that residential **contractors** lose profits as a result of inefficiencies and mistakes that are made because of poor **communication** of specification information through the construction process. The purpose of the study was to develop ...

     ...the model was accomplished through the development of a computer application to control and organize **customer** specification **information** .
       The builders' assessment of the software confirmed that the model

greatly facilitated the organization and management of specification
information and would improve **communication** efficiency and effectiveness
if implemented. It was found that a **communication** system based on a
project's schedule was an effective method of managing residential
specification...

8/3,K/3   (Item 1 from file: 2)
DIALOG(R)File   2:INSPEC
(c) 2003 Institution of Electrical Engineers. All rts. reserv.

5678444   INSPEC Abstract Number: C9710-7165-022
 Title: **Automated order processing and posting to GIS**
  Author(s): Winter, T.M.
  Author Affiliation: Wisconsin Gas Co., WI, USA
  Conference Title: Proceedings AM/FM International   p.245-50
  Publisher: AM/FM Int, Aurora, CO, USA
  Publication Date: 1997 Country of Publication: USA   xv+798 pp.
  Material Identity Number: XX97-00565
  Conference Title: Proceedings of AM/FM International's Annual Conference
`Entering the Mainstream'
  Conference Date: 23-26 March 1997   Conference Location: Nashville, TN,
USA
  Language: English
  Subfile: C
  Copyright 1997, IEE

  ...Abstract: value adding steps have been removed from this streamlined
process. A marketing representative will gather **customer information**
 either in the office or at the customer premises. Then a **notification** is
sent to the permitting department to obtain permits, the real estate
department to obtain...
... functions are complete, work is made available for either internal
construction crews or external construction **contractors** . Construction
inspectors meet construction crews at the construction site and record
facility, material, and **contractor** information that has occurred due to
the installation of the service or possible gas main...

8/3,K/4   (Item 2 from file: 2)
DIALOG(R)File   2:INSPEC
(c) 2003 Institution of Electrical Engineers. All rts. reserv.

5170580   INSPEC Abstract Number: B9603-0170C-004, C9603-7410F-022
  Title: **Industrial applications of ILS to export telecommunications space
systems**
  Author(s): Massot, J.-J.; Halimi, W.; Lansade, C.; Ayache, J.-M.
  Author Affiliation: Aerospatiale Espace & Defense, Cannes-la-Bocca,
France
  Conference Title: CALS Europe `95. Proceedings of the 6th International
Conference on CALS and Enterprise Integration in Europe   p.262-9
  Publisher: World Comput. Graphics Found, Fall Church, VA, USA
  Publication Date: 1995 Country of Publication: USA   422 pp.
  Material Identity Number: XX95-02661
  Conference Title: Proceedings of 6th Annual International Conference on
Computer-Aided Acquisition and Logistic Support and Enterprise Integration
in Europe (CALS Europe 95)
  Conference Date: 4-6 Oct. 1995   Conference Location: Hamburg, Germany
  Language: English
  Subfile: B C
  Copyright 1996, IEE

  ...Abstract: and especially in the field of export telecommunications,
there appears the need for the main **contractor** to provide the customer
not only with satellites, but above all to provide satellites "ready...

... segments. A one year warantee period is commonly required for the system. Then, the main **contractors** have to ensure a transfer of responsibilities to their customers for satellite operations. Therefore the ...

... operational aspects right from the early phases of the system design, and to take into **account** **customer** `s needs and constraints. In fact, in such an export context, these requirements can radically...
   ...Descriptors: satellite **communication**
   ...Identifiers: main **contractor** ;

8/3,K/5   (Item 3 from file: 2)
DIALOG(R)File   2:INSPEC
(c) 2003 Institution of Electrical Engineers. All rts. reserv.

04291448   INSPEC Abstract Number: C9301-0310D-003
 Title: A methodology for selecting computer maintenance vendors based on a hierarchical framework with eigenvector weighting
   Author(s): Sadrian, A.A.
   Author Affiliation: Bell Commun. Res., Red Bank, NJ, USA
   Conference Title: Technology Management. The New International Language (Cat. No.91CH3048-6)   p.678
   Editor(s): Kocaoglu, D.F.; Niwa, K.
   Publisher: IEEE, New York, NY, USA
   Publication Date: 1991 Country of Publication: USA   xxvii+857 pp.
   ISBN: 0 7803 0161 7
   Conference Sponsor: IEEE; Portland State Univ.; Oregon Center Adv. Technol. Educ.; Japan Soc. Sci. Policy and Res. Manage
   Conference Date: 27-31 Oct. 1991   Conference Location: Portland, OR, USA
   Language: English
   Subfile: C

 Abstract: Summary form only given. The author has identified the major criteria for selecting **third - party** maintenance **vendors** for computer hardware. He has developed a hierarchy through which the decisionmaker can examine the...

... the most preferred choice. Also, he shows how the model can be used to improve **communication** between the **customer** (i.e. the **data** center manager responsible for selecting the best vendor) and **third - party** maintenance **vendors** .

8/3,K/6   (Item 1 from file: 233)
DIALOG(R)File 233:Internet & Personal Comp. Abs.
(c) 2003 Info. Today Inc. All rts. reserv.

00120807   86PI04-155
   The repairs game
   Day, Carol Olsen
   PC Magazine , Apr 29 1986 , v5 n8 p203-216, 10 Pages
   ISSN: 0745-2500

   ...the right personal computer maintenance and repair service. Discusses service contracts, manufacturers service, dealer service, **third - party** maintenance **vendors** , retail repair chains, independent repairers, and in-house repairs. Sidebar presents the results of an **informal** test of repair shops. Includes a directory of 15 repair vendors.
   Descriptors: **CUSTOMER** SUPPORT; MAINTENANCE; **CONSUMER** **INFORMATION** ; DIRECTORIES

8/3,K/7   (Item 1 from file: 99)
DIALOG(R)File 99:Wilson Appl. Sci & Tech Abs

1390952 H.W. WILSON RECORD NUMBER: BAST96004988
The quest for excellence continues
AUGMENTED TITLE: 1995 Quest Awards
Strehlo, Kevin;
Datamation v. 42 (Jan. 15 '96) p. 41-5
DOCUMENT TYPE: Feature Article ISSN: 0011-6963

ABSTRACT: The winners of the 1995 Quest awards for the most effective use of **outside** service **providers** are presented. The winners, the categories in which they won, and their IT service providers...

...business process reengineering, Cap Gemini Sogeti; Esprit de Corp for outsourcing, SMS; AT&T Business **Communication** Services, **Customer Account Data** Management for training, Trecom Business Systems; The Seattle Times for client/server system integration, Deloitte & Touche Consulting; The NPD Group Incorporated for network design and planning, Spasso Corporation; Time Warner **Communications** for contract programming, Sybase Incorporated and CresSoft Incorporated; GTE Telephone Operations for help desks, Information...

  8/3,K/8   (Item 2 from file: 99)
DIALOG(R)File 99:Wilson Appl. Sci & Tech Abs

1251917 H.W. WILSON RECORD NUMBER: BAST95047675
To plan DSM programs, you need customer **usage** data
Moss, Ike;
Electrical World v. 209 (Aug. '95) p. 46-7
DOCUMENT TYPE: Feature Article ISSN: 0013-4457

To plan DSM programs, you need customer **usage** data

...ABSTRACT: New York, decided to monitor 200 residential and 300 commercial sites. To that end, several **outside vendors** were contracted to provide and install the necessary monitoring equipment and to maintain this equipment...

...equipment, comprises a meter, transducers, a Schlumberger Data Star recorder, and a cellular telephone. Automated **communications** transmit data weekly, but the recorders can also be examined at any time. Demographic survey...